



City of Malibu News

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Public Information Guide: Palisades Fire

Update: January 11, 2025, 2:30 PM

Current Fire Status:

- **Size:** 22,660 acres
- **Containment:** 11%
- **Structures:** Over 5,000 damaged or destroyed, 426 homes confirmed destroyed (Malibu and Pacific Palisades)
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; number of damaged/destroyed structures in the City of Malibu TBD
- **Injuries:** 3* (Per CalFire Report)
- **Fatalities:** 3* (Per CalFire Report)
- **Fire Limits:** At this time, the fire has extended beyond the burn scar of the Franklin Fire, although it is not advancing further into Malibu City limits.
- **Weather Conditions 1/11/25 2:30 PM:** Lower winds 17 mph, gusts up to 37 mph blowing from the North toward the South and humidity 15%.

City Information Distribution:

- The City is establishing multiple information distribution points throughout Malibu to ensure residents have access to the latest updates and resources.
- Residents are encouraged to check with these locations for critical information if connectivity remains limited.

City of Malibu Emergency Distribution Center:

- Available again Monday, January 13 from 10:00 a.m. to 4:00 p.m.
- [Equestrian Park](#), 6225 Merritt Drive, Malibu, CA 90265
- Supplies Available: drinking water, masks, snacks, sunscreen, minor first aid supplies

If you are having trouble receiving your mail, please go to the USPS Heathercliff location at 29160 Heathercliff Road, Floor 1, Malibu, CA 90265. You can call them at 800-275-8777.

LA County Fire Community Meeting:

The LA County Fire Department is hosting an in-person and virtual community meeting at Calvary Westlake (5495 Via Rocas, Westlake Village, CA) and Oaks Gymnasium (31749 LA Tienda Road, Westlake Village, CA) regarding the [#PalisadesFire](#) tomorrow, Jan. 11 at 6:30 PM and will be live streamed at: www.youtube.com/@calfireIMT2390

(NEW) Local Grocery Store Status

- Pavilions- Fully operational
- Vintage Grocers- Fully operational
- Ralphs – Fully operational

The City of Los Angeles - Family Assistance Center:

- Saturday, January 11: 9:00 AM to 5:00 PM
- [Cheviot Hills Recreation Center](#) 2551 Motor Ave, Los Angeles, CA 90064 - (310) 837-5186

The Cheviot Hills location is operated by LA City, and Los Angeles Police officers will be present to take missing persons reports. The Mayor's Crisis Response Team, American Red Cross, LA County Medical Examiner's Office, and LA County Department of Mental Health will provide additional information and support. For more information on missing loved ones, please call (800) 675-5799 or visit the [Red Cross Finding Friends & Family page](#).

Mental Health Services for Palisades Fire:

The Malibu Boys and Girls Club is providing Mental Health Counseling Services both In-Person and via Zoom, with counseling available in both English and Spanish. Please find the links below for the Emergency Intake Forms:

English: <https://bgcmalibu.formtitan.com/temporary-services>

Spanish: <https://bgcmalibu.formtitan.com/spanish-temporary-services>

Santa Monica - Malibu Unified School District

Malibu schools will be closed Monday, January 13, 2025. Air quality, road access, evacuation orders and still a fire threat are the reasons for the decision of the School District.

Santa Monica schools will be announced on Sunday by 5:30 p.m. Unfortunately, the situation is too fluid to make an immediate decision. The School District is monitoring all conditions and based on our criteria, will announce that decision on Sunday.

The Santa Monica Boys & Girls Club and YMCA will be open for childcare support providing locations to local families from Santa Monica and Malibu. Locations are available in Culver City area and also in Oxnard and Canoga Park.

Utility Updates:**Southern California Edison (SCE):**

The following circuits remain de-energized due to the Public Safety Power Shutoff (PSPS):

- Serra
- Nicholas
- Merlin
- Maguire

Southern California Gas (SoCalGas):

- SoCalGas is actively monitoring multiple fires in Los Angeles County, including the Palisades Fire in Pacific Palisades/Malibu, Eaton Canyon Fire in Altadena/Pasadena, and Hurst Fire in Sylmar.
- Crews are coordinating with first responders and standing by to assess impacts.
- **Service Impacts:**
 - The gas main has been shut off from **Neptune's Net to Topanga**.
 - Natural gas service has been temporarily shut off to the Malibu community, from Brentwood Country Club to Pepperdine University. Approximately 15,000 customers are currently affected.
 - Gas service will be restored once it is safe to do so. SoCalGas may need to shut off service in additional areas for public safety.
- **Customer Guidance:**
 - Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
 - **Restoring service requires an in-home safety check**, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
 - Customers will not be billed for gas service during the outage.
 - Flexible payment arrangements and bill forgiveness may be available for customers directly impacted by fire damage or displacement.
- For more information or to report a gas leak, contact SoCalGas at **1-800-427-2200**, available 24/7.

Telecommunications:

T-Mobile reported service is restored in the west side of Malibu all the way until Nobu. AT&T and Verizon are continuing to work toward full restoration, which is still TBD.

Do Not Drink Water Advisory: Due to a low-pressure event related to the Palisades Fire, the Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water are issuing a mandatory Do Not Drink Water Notice in the following areas:

- Sunset Mesa community (from Topanga Beach and Coastline Dr. South to Shoreheights Dr. North).
- Malibu coastal areas from Topanga Canyon Rd. to Carbon Canyon Rd., including Big Rock community and Carbon Mesa community.

Please only drink boiled water or bottled water until the notice is lifted.

Waterworks District 29 will be distributing bottled water to affected customers at 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM

For more information, call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

Unhealthy Air Quality Declared due to Palisades Wildfire: The South Coast Air Quality Management District, has declared unhealthy air quality from the Palisades Fire Event, impacting northwest coastal Los Angeles County including Malibu, Pacific Palisades and areas near the fire.

- The Los Angeles County Department of Public Health has issued an urgent health order, effective immediately, to address the potential health risks associated with fire ash, smoke, and particulate matter resulting from the ongoing Critical Fire Events and Windstorm conditions. As part of this order, the use of all powered air blowers, including electric and battery-operated leaf blowers, is strictly prohibited across the County. This restriction applies to all areas within the County.
- The following recommendations will help you protect yourself and your family from harmful effects of bad air quality:
- Stay indoors to limit exposure, especially if you have heart or lung conditions, are elderly, or have children.
- Keep indoor air clean by closing windows and doors. Use air conditioners that recirculate air to filter out harmful particles. Wear an N95 or P100 mask if you must go outside in smoky conditions for long periods of time in areas with heavy smoke or where ash is present.
- Avoid using fireplaces, candles, or vacuums. Clean dusty surfaces with a damp cloth and don't smoke.
- Avoid leaving your pets outdoors, particularly at night. Pets should be brought into an indoor location, such as an enclosed garage or a house.

Fuel Availability:

- **All gas stations in Malibu are currently non-operational.**
Residents and visitors are advised to fuel vehicles outside the Malibu area before traveling or evacuating.

Traffic Signal Status:

The following intersections on Pacific Coast Highway (PCH) are affected:

- **Dark Signals:**
 - PCH & Carbon
 - PCH & Rambla Pacifico
 - PCH & Las Flores
 - PCH & Big Rock
 - PCH & Topanga Canyon

- **Flashing Signal:**
 - PCH & Corral Canyon

Drivers are urged to treat dark signals as four-way stops and proceed with caution.

Road Closures (Hard Closures):

- PCH & Entrada – Westbound
- Mulholland/ Las Virgenes
- Mulholland/ Santa Maria Rd.
- Lost Hills/Las Virgenes – Southbound
- Topanga/Mulholland – Southbound
- Old Topanga/Mulholland – Southbound
- Mulholland/Stunt – Southbound
- Malibu Canyon/Pioma – Southbound
- PCH/Malibu Canyon – Westbound and Eastbound
- Mulholland/Malibu Canyon – Eastbound
- Pioma/Woodbluffs – Full closure
- PCH/Cross Creek - Westbound and Eastbound

Drivers should avoid these areas and follow detour signage.

Evacuation Zones:

Current Malibu Zones Under Evacuation Orders:

MAL-C11-A	Carbon Canyon, Carbon Beach East, La Costa Beach, La Costa (hillside), Las Flores Creek	EVACUATION ORDER
MAL-C111-B	Las Flores Mesa, Eastern Malibu, Big Rock, Las Tunas Beach, Topanga Beach Road	EVACUATION ORDER
MAL-C112-B	Carbon Beach Terrace, Carbon Beach	EVACUATION ORDER
RMB-U030-A	Upper Rambla Pacifica, Upper Las Flores, Hume Rd, LA County Fire Station No. 8, Unincorporated LA County	EVACUATION ORDER
RMB-U030-B	Pioma Rd, Upper Malibu Creek, Unincorporated LA County	EVACUATION ORDER
RMB-U030 E	Unincorporated LA County; South Pioma Road	EVACUATION ORDER
MAL-C112-A:	Carbon Beach West/Malibu Beach; Sweetwater Canyon; Sweetwater Mesa; Serra Retreat; Malibu Creek; Cross Creek;	EVACUATION WARNING

	Malibu Colony; Civic Center; Malibu Knolls; Malibu Road, Malibu Country Estates; Puerco Canyon	
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Neighboring Community Evacuations:

- **Evacuation Orders:**
DRY-U026-A, LOS-Q0767, MTN-U028, RMB-U030-A/D, RRC-U027, SAN-Q1395-B, SAN-Q1396-B, SDP-U029, SSM-U010-A/B, TOP-U001–TOP-U009
- **Evacuation Warnings:**
CAL-C405 through CAL-C415, DRY-U026/B, MCR-U021-A, RMB-U030-C, SAN-Q1395-A/B

For more information regarding evacuation zones visit: <https://protect.genasys.com/search>

Evacuation Centers:

1. **Calvary Community Church**
5495 Via Rocas, Westlake Village, CA 91362
2. **El Camino Real Charter High School**
5440 Valley Circle Blvd, Woodland Hills, CA 91367
3. **Westwood Recreation Center**
1350 S Sepulveda Blvd, Los Angeles, CA 90025
4. **Stoner Recreation Center**
1835 Stoner Ave, Los Angeles, CA 90025
5. **Pasadena Convention Center**
300 E Green St, Pasadena, CA 91101
6. **Lanark Recreation Center**
21816 Lanark Street, Canoga Park, CA 91304
7. **Van Nuys Recreation Center**
14301 Vanowen Street, Van Nuys, CA 91405

Repopulation: No repopulations efforts are expected to be scheduled for at least the next 72 hours.

Crime: The Los Angeles County Sheriff’s Department is firmly enforcing mandatory evacuations orders. A misdemeanor will be issued to anyone found in an area that is subject to an evacuation order. Sheriff’s Crime Suppression Unit is conducting active patrols in all evacuation areas.

Curfew in Effect: Currently the Los Angeles County Sheriff’s Department is now enforcing a curfew that began at 6:00 pm and will continue to 6:00 am curfew in evacuation zones. Currently no persons, including residents, are being allowed to re-enter the mandatory evacuation zones.

Animal Shelters:

Large Animal Shelters:

1. Los Angeles Equestrian Center
480 W Riverside Dr, Burbank, CA 91506

2. Industry Hills Expo
16200 Temple Ave, City of Industry, CA 91744
3. Pomona Fairplex
1101 W McKinley Ave, Pomona, CA 91768
4. Pierce College Equestrian Center is at capacity

Small Animal Shelters:

1. Agoura Animal Care Center
29525 Agoura Rd, Agoura Hills, CA 91301
2. Pasadena Humane Society
361 S Raymond Ave, Pasadena, CA 91105

Donations for Those Impacted by the Fire:

The Boys & Girls Club of Malibu has established an emergency relief fund to help those impacted by this disaster, at donate.onecause.com/bgcmalibu/donate. The public is asked to direct donations here, and not to bring donations of food, clothing, etc. to the fire zone.

Additional donation opportunities:

- California Community Foundation <https://www.calfund.org/>
- Los Angeles Fire Department Foundation <https://supportlafdf.org/>

Insurance Resources:

State of California Insurance Commissioner Lara also announced a free two-day insurance support workshops for walk-in appointments on:

Santa Monica College Performing Arts Center East Wing –**1310 11th Street, Santa Monica, CA 91040****Saturday January 18, 10:00 AM – 5:00 PM****Sunday, January 19, 10:00 AM – 1:00 PM**

Call 1-800-927-4357 to schedule an appointment to help survivors understand their insurance policies and the claims process, while also providing information about available resources for rebuilding and recovery. This workshop is open to all those impacted by the recent wildfires.

Additionally, if you're unable to attend one of the above workshop dates, please call 800-927-4357 to schedule a one-on-one appointment with a Department of Insurance expert.

City Updates:

- **City Hall:** Closed
- **Programs:** All City programs are canceled.
- **Schools:** Santa Monica-Malibu Unified School District (SMMUSD) schools in Malibu continue to be closed Friday, and Pepperdine University is closed, Spring Semester currently scheduled for Monday January 13.

Key Messages for Residents:

1. Evacuate When Ordered:

- Evacuation orders save lives. If you are told to leave, do so immediately.
- Close all windows and doors, move flammable items away from your home, and leave doors **unlocked** for firefighter access.

2. Stay Informed:

- Power outages are affecting alert systems. Residents must tune into **KBUU 99.1 FM** for real-time updates.
- Check official resources:
 - **LA County Emergency Information:** <https://lacounty.gov/emergency/>
 - **CAL FIRE:** <https://fire.ca.gov>
 - **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
 - **Watch Duty:** <https://app.watchduty.org/>
 - **Evacuation Information:** <https://protect.genasys.com/search>

3. City Hotline for Assistance:

- For more information, call the **City of Malibu Emergency Hotline** at **310-456-2489**.

4. SoCalGas Support:

- For gas-related concerns or to report a gas leak, call **1-800-427-2200** (available 24/7).

5. Hotel Information

Check with your insurance company to determine if they will help cover costs.

(NEW) Airbnb.org is providing free, emergency housing for people who have been displaced by the Los Angeles wildfires. You can get help – or provide help – at [Airbnb.org/lawildfires](https://airbnb.org/lawildfires). (Source: Watch Duty)

Resources for Residents:

- 211LA.org <https://211la.org/>
- Emergency Network Los Angeles <https://enla.org/>
- 211LA.org - mental health, human and social services
- Temporary Housing - 211LA.org (however, when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>

Volunteer opportunities:

- Emergency Network Los Angeles: <https://enla.org/>

Additional Notes:

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time.

Prepared by:

City of Malibu Emergency Operations Center

NOTE FOR THE MEDIA: During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or PIO@malibucity.org.