



City of Malibu News

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Public Information Guide: Palisades Fire

Update: January 14, 2025, 12:00 PM

Current Fire Status (source: CalFire):

- **Size:** 23,713 acres
- **Containment:** 17%
- **Structures:** CalFire now estimates approximately 5,000 structures damaged or destroyed. 1,280 structures confirmed destroyed in **total effected area (Palisades and Malibu)**. Damage assessments continue to determine how many homes are part of the estimated damaged structures. These are approximate numbers, subject to change.
<https://recovery.lacounty.gov/palisades-fire/>
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; number of damaged/destroyed structures within City limits TBD
- **Injuries:** 3* (Per CalFire Report)
- **Fatalities:** 3 in Malibu per LA County Medical Examiner News Release, 8 total (CalFire)
- 6 missing residents per LA County Sheriff
- **Fire Limits:** At this time, the fire footprint has not grown within City limits, stopped at Franklin Fire burn scar. Extreme hazards remain within evacuation area.
- **Weather Conditions 1/14/25 10:57 AM (Source: NWS): RED FLAG WARNING, PARTICULARLY DANGEROUS SITUATION (PDS)**
 - Weather Service Warning - Tuesday 4 am to Noon Wednesday – 45 to 70 MPH winds possible – weather.gov/losangeles for more info
 - 61 degrees, winds NW to SW at 5 MPH, with gusts up to 11 MPH. Winds could increase to 25 to 30 MPH in the evening with gusts up to 45.
 - Humidity of 19%. – Reported from the Topanga weather station
 - Air quality- good (0-50)

Malibu EOC public hotline support is available 7:30 AM- 6:30 PM at (310) 456-2489.

During this emergency response period, city operations are temporarily modified to prioritize public safety and critical infrastructure needs. Essential services will remain active, with key personnel continuing to address urgent matters while non-critical departments are not actively operating.

City Information Distribution:

- The City is establishing multiple information distribution points throughout Malibu to ensure residents have access to the latest updates and resources.
- Residents are encouraged to check with these locations for critical information if connectivity remains limited.

Disaster Recovery Center

The LA County Disaster Resource Center will open to the public starting Tuesday January 14 at 1:00 P.M. to 8:00 P.M. and then Wednesday, January 15, from 9:00 AM to 8:00 PM, indefinitely.

- Location:
 - Westside Location (formerly Westside Pavillion)
 - UCLA Research Park West
 - 10850 West Pico Blvd.
 - Los Angeles, CA 90064

Resident Access / Escorts into Closed Areas:

LAPD and LASD have suspended all escorts due to victim recovery operations.

Trash Collection Services:

- **Universal Waste Systems (UWS)**
 - UWS is still unable to access service areas in Malibu, including Malibu Road, due to road closures.
 - UWS will collect trash as soon as access is allowed.
 - UWS plans to attempt trash collection tomorrow.
 - Resident Instructions:
 - UWS encourages residents to continue bagging trash.
 - To avoid hazards during high winds, residents are advised to secure trash cans and pull them inside.
 - Residents are encouraged to check on UWS's social media for any updates:
 - Instagram: @uwscompany
 - Facebook: Universal Waste Systems
- **Waste Management (WM)**
 - Waste Management serviced residential Thursday routes as per the regular schedule, covering areas from Heathercliff through to Trancas Canyon.
 - Commercial routes are proceeding as planned, with the exception of areas impacted by the Malibu Canyon and Topanga closures, including the Civic Center area.
 - To keep residents informed, Waste Management has utilized their Outdial System to notify customers of any disruptions.

Mail:

If you are having trouble receiving your mail, please go to the USPS Heathercliff location at 29160 Heathercliff Road, Floor 1, Malibu, CA 90265. You can call them at 800-275-8777

Local Grocery Store Status: Re-confirmed as of 1/13 at 10 AM

All locations on back-up generators, no access to natural gas

- Pavilions- Fully operational
- Vintage Grocers- Fully operational
- Ralphs – Fully operational
- Whole Foods – operational

Fuel Availability:

- No gas due to power shutdowns

Insurance Resources (Source: insurance.ca.gov):

State of California Insurance Commissioner Lara also announced a free two-day insurance support workshops for walk-in appointments on:

**Santa Monica College Performing Arts Center East Wing –
1310 11th Street, Santa Monica, CA 91040
Saturday January 18, 10:00 AM – 5:00 PM
Sunday, January 19, 10:00 AM – 1:00 PM**

Call 1-800-927-4357 to schedule an appointment to help survivors understand their insurance policies and the claims process, while also providing information about available resources for rebuilding and recovery. This workshop is open to all those impacted by the recent wildfires.

Additionally, if you're unable to attend one of the above workshop dates, please call 800-927-4357 to schedule a one-on-one appointment with a Department of Insurance expert.

Mental Health Services for Palisades Fire:

The Malibu Boys and Girls Club is providing Mental Health Counseling Services, both in-person and via Zoom, with counseling available in English and Spanish. Please find the links below for the Emergency Intake Forms:

English: <https://bgcmalibu.formtitan.com/temporary-services>

Spanish: <https://bgcmalibu.formtitan.com/spanish-temporary-services>

Santa Monica - Malibu Unified School District

- All Santa Monica schools except Roosevelt Elementary, which is still in evacuation warning zone will open Monday, January 13. Malibu schools will remain closed Monday, January 13, Tuesday, January 14 and Wednesday, January 15. A decision will be made regarding Thursday, January 16 and Friday, January 17.

The Santa Monica Boys & Girls Club and YMCA will be open for childcare support, providing locations to local families from Santa Monica and Malibu. Locations are available in Culver City area and also in Oxnard and Canoga Park.

Healthcare:

- Malibu Urgent Care is open
- UCLA Health is closed

Utility Updates:

Southern California Edison (SCE):

The following circuits are off due to Public Safety Power Shutdown (PSPS)

- **Re-energized**
 - Serra
- **In Scope (Under PSPS consideration)**
 - Tuna
 - Maguire
- **Off**
 - Seaboard
 - Nicholas
- **PSPS de-energized**
 - Cuthbert
 - Galahad
 - Merlin
- Note: portions of certain circuits may have different status. Refer to [SCE.com outage map](https://www.sce.com/outage-map).

EV Charging available in Civic Center area

Southern California Gas (SoCalGas):

- Restoration is in progress by the local gas company, the process to restore safely is lengthy but we need to be safe to not cause added risk
- SoCalGas is actively monitoring multiple fires in Los Angeles County, including the Palisades Fire in Pacific Palisades/Malibu, Eaton Canyon Fire in Altadena/Pasadena, and Hurst Fire in Sylmar.
- Crews are coordinating with first responders and standing by to assess impacts.
- **Service Impacts:**
 - The gas main has been shut off from **Neptune's Net to Topanga**.
 - Natural gas service has been temporarily shut off to the Malibu community, from Brentwood Country Club to Pepperdine University. Approximately 15,000 customers are currently affected.
 - Gas service will be restored once it is safe to do so. SoCalGas may need to shut off service in additional areas for public safety.
- **Customer Guidance:**

- Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
- **Restoring service requires an in-home safety check**, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
- Customers will not be billed for gas service during the outage.
- Flexible payment arrangements and bill forgiveness may be available for customers directly impacted by fire damage or displacement.
- For more information or to report a gas leak, contact SoCalGas at **1-800-427-2200**, available 24/7.

Telecommunications:

T-Mobile: 8 towers operating. Working on 4 being assessed for damage. 1 COW at Malibu High and Middle School. 1 COW being deployed at Malibu Elementary School, Charging Station at Malibu High School.

T-Mobile: has full coverage in the west side of Malibu (west of Nobu).

AT&T: SatCole and generators stationed at Zuma and Will Rogers State Park for emergency personnel use only 1/8. All major network facilities remain online with some running backup power. Mobility teams continue to dispatch where it is safe to do so; however, fire areas and evacuation zones will not be accessible until conditions improve.

Verizon: Generators on cell towers at Civic Center and Zuma Beach. Community mobile trailer at Ralphs with public charging, Wi-Fi and access to TVs.

KBUU – Operational

Community Charging Stations and WiFi:

T-Mobile Charging Stations for cell phones and small devices available at Malibu Bluffs Park and Pavilions on Point Dume.

Verizon Community mobile trailer at Ralphs with public charging, Wi-Fi and access to TVs.

EOC has tentative plans to deploy Wi-Fi trucks to Trancas Country Market, Malibu Elementary, Malibu High School and Malibu Bluffs Skate Park. Exact timing TBD.

A Mobile Charging Station for cell phones and small devices will be available in Malibu Bluffs Park and Pavilions on Point Dume. Please adhere to curfew restrictions 6:00 PM- 6:00 AM

Do Not Drink Water Advisory: The Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water have issued a mandatory DO NOT DRINK NOTICE for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential of fire-related contaminants that may have entered the water system. Affected customers are urged not to drink or cook with the tap water until further notice.

Water available at 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM.

For more information, call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

Unhealthy Air Quality Declared due to Palisades Wildfire: The South Coast Air Quality Management District, has declared unhealthy air quality from the Palisades Fire Event, impacting northwest coastal Los Angeles County including Malibu, Pacific Palisades and areas near the fire.

- The Los Angeles County Department of Public Health has issued an urgent health order, effective immediately, to address the potential health risks associated with fire ash, smoke, and particulate matter resulting from the ongoing Critical Fire Events and Windstorm conditions. As part of this order, the use of all powered air blowers, including electric and battery-operated leaf blowers, is strictly prohibited across the County. This restriction applies to all areas within the County.
- The following recommendations will help you protect yourself and your family from harmful effects of bad air quality:
- Stay indoors to limit exposure, especially if you have heart or lung conditions, are elderly, or have children.
- Keep indoor air clean by closing windows and doors. Use air conditioners that recirculate air to filter out harmful particles. Wear an N95 or P100 mask if you must go outside in smoky conditions for long periods of time in areas with heavy smoke or where ash is present.
- Avoid using fireplaces, candles, or vacuums. Clean dusty surfaces with a damp cloth and don't smoke.
- Avoid leaving your pets outdoors, particularly at night. Pets should be brought into an indoor location, such as an enclosed garage or a house.

Traffic Signal Status:

The following intersections on Pacific Coast Highway (PCH) are affected:

- **Dark Signals:**

- PCH & Carbon
- PCH & Rambla Pacifico
- PCH & Las Flores
- PCH & Big Rock
- PCH & Topanga Canyon

Drivers are urged to treat dark signals as four-way stops and proceed with caution.

Road Closures (Hard Closures):

- PCH & Entrada – Westbound
- Mulholland/ Las Virgenes
- Mulholland/ Santa Maria Rd.
- Lost Hills/Las Virgenes – Southbound
- Topanga/Mulholland – Southbound
- Old Topanga/Mulholland – Southbound
- Mulholland/Stunt – Southbound
- Malibu Canyon/Pioma – Southbound
- Mulholland/Malibu Canyon – Eastbound
- Pioma/Woodbluffs – Full closure
- PCH/Sweetwater Canyon Drive

Drivers should avoid these areas and follow detour signage.

Evacuation Zones:

Current Malibu Zones Under Evacuation Orders:

MAL-C11-A	Carbon Canyon, Carbon Beach East, La Costa Beach, La Costa (hillside), Las Flores Creek	EVACUATION ORDER
MAL-C111-B	Las Flores Mesa, Eastern Malibu, Big Rock, Las Tunas Beach, Topanga Beach Road	EVACUATION ORDER
MAL-C112-B	Carbon Beach Terrace, Carbon Beach	EVACUATION ORDER
RMB-U030-A	Upper Rambla Pacifica, Upper Las Flores, Hume Rd, LA County Fire Station No. 8, Unincorporated LA County	EVACUATION ORDER
RMB-U030-B	Pioma Rd, Upper Malibu Creek, Unincorporated LA County	EVACUATION ORDER
RMB-U030 E	Unincorporated LA County; South Pioma Road	EVACUATION ORDER

MAL-C112-A:	Carbon Beach West/Malibu Beach; Sweetwater Canyon; Sweetwater Mesa; Serra Retreat; Malibu Creek; Cross Creek; Malibu Colony; Civic Center; Malibu Knolls; Malibu Road, Malibu Country Estates; Puerco Canyon	EVACUATION WARNING
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Neighboring Community Evacuations:

- **Evacuation Orders:**
 DRY-U026-A, LOS-Q0767, MTN-U028, RMB-U030-A/D, RRC-U027, SAN-Q1395-B, SAN-Q1396-B, SDP-U029, SSM-U010-A/B, TOP-U001–TOP-U009
- **Evacuation Warnings:**
 CAL-C405 through CAL-C415, DRY-U026/B, MCR-U021-A, RMB-U030-C, SAN-Q1395-A/B

For more information regarding evacuation zones visit: <https://protect.genasys.com/search>

Shelters:

CAL-OES is updating a list of shelters available for people displaced by the Southern California wildfires:

<https://news.caloes.ca.gov/shelters-available-for-communities-impacted-by-wildfires-in-southern-california-4/>

Repopulation: No repopulations efforts are expected to be scheduled for at least the next 72 hours.

Crime: The Los Angeles County Sheriff’s Department is firmly enforcing mandatory evacuations orders. A misdemeanor will be issued to anyone found in an area that is subject to an evacuation order. Sheriff’s Crime Suppression Unit is conducting active patrols in all evacuation areas.

Curfew in Effect: Currently the Los Angeles County Sheriff’s Department is now enforcing a curfew that began at 6:00 pm and will continue to 6:00 am curfew in evacuation zones. Currently no persons, including residents, are being allowed to re-enter the mandatory evacuation zones.

Animals

Veterinarians:

Malibu Coast Animal Hospital is open (23431 Pacific Coast Highway)

Large Animal Shelters:

1. Los Angeles Equestrian Center
 480 W Riverside Dr, Burbank, CA 91506
2. Industry Hills Expo
 16200 Temple Ave, City of Industry, CA 91744
3. Pomona Fairplex
 1101 W McKinley Ave, Pomona, CA 91768

4. Pierce College Equestrian Center is at capacity

Small Animal Shelters:

1. Agoura Animal Care Center
29525 Agoura Rd, Agoura Hills, CA 91301
2. Pasadena Humane Society
361 S Raymond Ave, Pasadena, CA 91105

Donations for Those Impacted by the Fire:

The Boys & Girls Club of Malibu has established an emergency relief fund to help those impacted by this disaster, at donate.onecause.com/bgcmalibu/donate. The public is asked to direct donations here, and not to bring donations of food, clothing, etc. to the fire zone.

Additional donation opportunities:

- California Community Foundation <https://www.calfund.org/>
- Los Angeles Fire Department Foundation <https://supportlafd.org/>

City Updates:

- **City Hall:** Closed.
- **Programs:** All City programs are canceled.

Key Messages for Residents:**1. Evacuate When Ordered:**

- Evacuation orders save lives. If you are told to leave, do so immediately.
- Close all windows and doors, move flammable items away from your home, and leave doors **unlocked** for firefighter access.
- **No person is authorized within the evacuation zone, including insurance representatives, contractors, debris removal contractors. This area has active hazards and is only available to public safety officials.**

2. Stay Informed:

- Power outages are affecting alert systems. Residents must tune into **KBUU 99.1 FM** for real-time updates.
- Check official resources:
 - **LA County Emergency Information:** <https://lacounty.gov/emergency/>
 - **CAL FIRE:** <https://fire.ca.gov>
 - **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
 - **Watch Duty:** <https://app.watchduty.org/>
 - **Evacuation Information:** <https://protect.genasys.com/search>
 - **State of California:** CA.gov/LAfires
 - **LA County Recovers:** <https://recovery.lacounty.gov/Palisades-Fire/>

3. City Hotline for Assistance:

- For more information, call the **City of Malibu Emergency Hotline** at **310-456-2489**.
(7:30am – 6:30 pm)

4. SoCalGas Support:

- For gas-related concerns or to report a gas leak, call **1-800-427-2200** (available 24/7).

5. Hotel Information

Check with your insurance company to determine if they will help cover costs.

Airbnb.org is providing free, emergency housing for people who have been displaced by the Los Angeles wildfires. You can get help – or provide help – at [Airbnb.org/lawildfires](https://www.airbnb.org/lawildfires). (Source: Watch Duty)

Resources for Residents:

- 211LA.org <https://211la.org/>
- Emergency Network Los Angeles <https://enla.org/>
- 211LA.org - mental health, human and social services
- Temporary Housing - 211LA.org (however, when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>

Volunteer opportunities:

- Emergency Network Los Angeles: <https://enla.org/>

Additional Notes:

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time.

Prepared by:

City of Malibu Emergency Operations Center

NOTE FOR THE MEDIA: During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or PIO@malibucity.org.