



City of Malibu News

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Public Information Guide: Palisades Fire

Update: January 18, 2025, 10:45 AM

Current Fire Status (source: CalFire):

- **Size:** 23,713 acres
- **Containment:** 43%
- **Structures:** CalFire estimates approximately 5,000 structures damaged or destroyed. 3,501 structures confirmed destroyed and 603 damaged in **total effected area (Palisades and Malibu)**. Damage assessments continue to determine how many homes are part of the estimated damaged structures. These are approximate numbers, subject to change.
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; number of damaged/destroyed structures within City limits TBD. 50% of inspections completed. View map at <https://recovery.lacounty.gov/palisades-fire/>
- **Injuries:** 3* (Per CalFire Report)
- **Fatalities:** 3 in Malibu (LA County Medical Examiner), 10 total (CalFire)
- **Missing:** 6 (LA County Sheriff)
- **Fire Limits:** At this time, the fire footprint has not grown within City limits, stopped at Franklin Fire burn scar. Extreme hazards remain within evacuation area.
- **Weather Conditions 1/18/25, 8:57 AM (Source: NWS):**
 - 47 degrees, winds NNW to SSE at 3 MPH, with gusts up to 6 MPH.
 - Humidity of 87%. – Reported from the Topanga weather station
 - Air quality- Good (0-50)

Upcoming Events:

Town Hall Meeting

A Town Hall Meeting for Malibu residents is scheduled for Tuesday, January 21, at 6:00 PM at Malibu High School. The meeting will provide updates, answer questions, and share information about ongoing recovery efforts.

Red Cross Supply Distribution

On Saturday, January 18, from 9:00 AM to 4:00 PM at the Michael Landon Center at Malibu Bluffs Park, the Red Cross will distribute masks, sanitizer, gloves, water, toilet paper, and tarps to community members.

Senior Resource Center

Malibu Senior Center staff will be onsite to offer technology assistance for seniors recovering from the Palisades Fire. LA County Department of Mental Health personnel will offer counseling and mental health services.

Agoura Hills City Hall, 30001 Ladyface Ct, Agoura Hills, CA 9130
Tuesday, January 28, 9:00 AM – 4:00 PM

Insurance Resources (Source: insurance.ca.gov):

State of California Insurance Commissioner Lara also announced a free two-day insurance support workshops for walk-in appointments on:

Santa Monica College Performing Arts Center East Wing
1310 11th Street, Santa Monica, CA 91040
Saturday January 18, 10:00 am – 5:00 PM
Sunday, January 19, 10:00 AM – 1:00 PM

Call **1-800-927-4357** to schedule an appointment to help survivors understand their insurance policies and the claims process, while also providing information about available resources for rebuilding and recovery. This workshop is open to all those impacted by the recent wildfires. If you're unable to attend one of the above workshop dates, please call 800-927-4357 to schedule a one-on-one appointment with a Department of Insurance expert.

Businesses located outside the mandatory evacuation zone may be open. Please support our local businesses and staff with your patronage.

Business Support

Business owners or managers with questions can contact the City Hotline at (310) 456-2489 between 8:30 AM and 5:30 PM. LA County has assembled a helpful list of business resources at opportunity.lacounty.gov

Information about Price Gouging

Price gouging during a state of emergency is illegal under Penal Code Section 396. Californians who believe they have been the victim of price gouging should report it to local authorities or to the Attorney General on the Office of Attorney General website. To view a list of all price gouging restrictions currently in effect as a result of proclamations by Governor Gavin Newsom, please visit the California's Office of Emergency Services website. <https://www.caloes.ca.gov/office-of-the-director/policy-administration/legal-affairs/price-gouging/>

Disaster Resource Center

The LA County Disaster Resource Center is available from 9:00 AM to 8:00 PM. The City is actively participating in the Disaster Resource Center along with many partner agencies and aid organizations assist residents navigating the rebuilding process. Visit recovery.lacounty.gov for more information.

**UCLA Research Park West (formerly Westside Pavillion)
10850 West Pico Boulevard, Los Angeles, CA 90064**

Trash Collection Services:

- **Universal Waste Systems (UWS)**
 - Resumed operations. To modify service, visit:
<https://www.uwscompany.com/malibu/>
- **Waste Management (WM)**
 - Resumed normal operations

Mail (verified by EOC 1/17 6:30 PM)

If you are having trouble receiving your mail, please go to the USPS Heathercliff location at 29160 Heathercliff Road, Floor 1, Malibu, CA 90265. Valid photo ID required.

Local Grocery Store Status:

All locations on back-up generators, no access to natural gas

- Pavilions- Fully operational
- Vintage Grocers- Fully operational with hot food available
- Ralphps – Fully operational
- Whole Foods – operational

Fuel Availability:

- All gas stations are operational.

Mental Health Services for Palisades Fire:

The Malibu Boys and Girls Club is providing Mental Health Counseling Services, both in-person and via Zoom, with counseling available in English and Spanish. Please find the links below for the Emergency Intake Forms:

English: <https://bgcmalibu.formtitan.com/temporary-services>

Spanish: <https://bgcmalibu.formtitan.com/spanish-temporary-services>

Santa Monica - Malibu Unified School District

- Malibu schools will remain closed for the remainder of the week, with the goal to reopen Tuesday, January 21 for all Malibu schools.

The Santa Monica Boys & Girls Club and YMCA will be open for childcare support, providing locations to local families from Santa Monica and Malibu. Locations are available in Culver City, Oxnard and Canoga Park.

Healthcare:

- Malibu Urgent Care: Open
- Malibu Animal Hospital: Open
- Malibu Vet Clinic: Open
- UCLA Health: Closed

Utility Updates:

Southern California Edison (SCE):

All circuits have been re-energized with the exception of those listed below:

- Nicholas
- Note: portions of certain circuits may have different status. Refer to [SCE.com outage map](https://www.sce.com/outage-map).

EV Charging available in Civic Center area

Southern California Gas (SoCalGas):

- SoCalGas continues to restore service to homes that have not been directly affected by the Palisades fire. Workers today have restored natural gas service to an additional 703 customers in the northwest areas of Malibu, bringing the total number of restored customers to 2,959. For updates visit socalgas.com/fires.
- SoCalGas representatives will be staffing a community information booth from 10:00 AM – 4:00 PM at the Pavilions located at 29211 Heathercliff Road in Malibu. There customers can get information about restoration efforts, accounts and billing.
- **Customer Guidance:**
 - Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
 - **Restoring service requires an in-home safety check**, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
 - For more information or to report a gas leak, contact SoCalGas at **1-800-427-2200**, available 24/7.

Telecommunications:

T-Mobile: Most sites restored. Malibu Lake site remains down. Two cell on wheels services are available located at Dukes, Malibu Bluffs Park. Two charging stations are available at Pavilions and Malibu Bluffs Park.

AT&T: All major network facilities remain online with some running backup power. Mobility teams continue to dispatch where it is safe to do so; however, fire areas and evacuation zones will not be accessible until conditions improve. Mobile communication center is placed at Malibu Bluffs Park.

Verizon: Generators on cell towers at Civic Center. Community mobile trailer at Ralphs with public charging, Wi-Fi and access to TVs.

Spectrum: Internet service has been fully restored west of Carbon Beach Terrace. Personnel working on restoring any remaining impacted areas.

KBUU – Operational

Community Charging Stations and WiFi:

AT&T has partnered with Information Technology Disaster Resource Center (ITDRC), a national disaster recovery nonprofit, to develop and deploy a Mobile Connectivity Center (MCC). This 48-foot trailer is equipped with devices and wireless internet connectivity. With 16 workstations, room for 20 people, air conditioning and heating. The MCC is deployed and accessible at Malibu Bluffs Park (24250 Pacific Coast Highway) daily 9:00 AM- 4:00 PM depending on demand.

T-Mobile Charging Stations for cell phones and small devices are available at Malibu Bluffs Park and Pavilions on Point Dume.

Verizon Community mobile trailer at Ralphs with public charging, Wi-Fi and access to TVs.

EOC has tentative plans to deploy Wi-Fi trucks to Trancas Country Market, Malibu Elementary, Malibu High School and Malibu Bluffs Skate Park. Exact timing TBD.

A Mobile Charging Station for cell phones and small devices will be available in Malibu Bluffs Park and Pavilions on Point Dume. Please adhere to curfew restrictions 6:00 PM- 6:00 AM

Do Not Drink Water Advisory: The Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water have issued a mandatory DO NOT DRINK ORDER for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential of fire-related contaminants that may have entered the water system. Affected customers are urged not to drink or cook with the tap water until further notice.

Water available at 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM.

For more information, call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

Traffic Signal Status:

All signals operational within Malibu City limits. Drivers are urged to treat any dark signals as four-way stops and proceed with caution.

Road Closures (source: incident command)

Open

- Malibu Canyon (use Civic Center Way to Webb Way for PCH access)

Soft Closure (residents only)

- Topanga/Mulholland – Southbound
- Old Topanga/Mulholland – Southbound

Hard Closures

- PCH & Entrada – Westbound
- Mulholland/Stunt – Southbound
- Malibu Canyon/Pioma – Eastbound
- Pioma/Woodbluffs – Southbound
- PCH/Sweetwater Canyon Drive - Eastbound
- PCH Coastline – Westbound
- Adamsville Avenue/Summit to Summit Motorway – Southbound
- Malibu Canyon from PCH to Seaver (detour Civic Center Way)

Drivers should avoid these areas and follow detour signage.

Evacuation Zones:

Current Malibu Zones Under Evacuation Orders:

MAL-C11-A	Carbon Canyon, Carbon Beach East, La Costa Beach, La Costa (hillside), Las Flores Creek	EVACUATION ORDER
MAL-C111-B	Las Flores Mesa, Eastern Malibu, Big Rock, Las Tunas Beach, Topanga Beach Road	EVACUATION ORDER
MAL-C112-B	Carbon Beach Terrace, Carbon Beach	EVACUATION ORDER
MAL-C112-A:	Carbon Beach West/Malibu Beach; Sweetwater Canyon; Sweetwater Mesa; Serra Retreat; Malibu Creek; Cross Creek; Malibu Colony; Civic Center; Malibu Knolls; Malibu Road, Malibu Country Estates; Puerco Canyon	EVACUATION WARNING

For more information regarding evacuation zones visit: <https://protect.genasys.com/search>

Shelters:

CAL-OES is updating a list of shelters available for people displaced by the Southern California wildfires:

<https://news.caloes.ca.gov/shelters-available-for-communities-impacted-by-wildfires-in-southern-california-4/>

Repopulation: Emergency and utility workers are actively working tirelessly to render hazardous areas safe for residents to return. Please check official channels for continuous updates on zones that are deemed safe for repopulation.

Crime: The Los Angeles County Sheriff's Department is firmly enforcing mandatory evacuations orders. A misdemeanor will be issued to anyone found in an area that is subject to an evacuation order. The Sheriff's Crime Suppression Unit is conducting active patrols in all evacuation areas.

Curfew in Effect: Currently the Los Angeles County Sheriff's Department is now enforcing a curfew that began at 6:00 PM and will continue to 6:00 AM curfew in evacuation zones. Currently no persons, including residents, are being allowed to re-enter the mandatory evacuation zones.

Drone Use: Temporary flight restriction still in effect. Drones cannot operate for any reason including damage assessment flights.

Animals: To locate animals lost or missing in the evacuation area, call (213) 270-8155.

Veterinarians:

- Malibu Coast Animal Hospital: Open (23431 Pacific Coast Highway)
- Malibu Vet Clinic: Open (28990 Pacific Coast Highway)

Donations for Those Impacted by the Fire:

The Boys & Girls Club of Malibu has established an emergency relief fund to help those impacted by this disaster, at donate.onecause.com/bgcmalibu/donate. The public is asked to direct donations here, and not to bring donations of food, clothing, etc. to the fire zone.

Additional donation opportunities:

- California Community Foundation <https://www.calfund.org/>
- Los Angeles Fire Department Foundation <https://supportlafd.org/>

City Updates:

- **City Hall:** Closed
- **Programs:** All City programs are canceled.
- **Parks:** Charmlee Wilderness Park and Trancas Canyon Park are now open.

Key Messages for Residents:**1. Follow Evacuation Orders and Warnings:**

- Evacuation orders save lives. If you are told to leave, do so immediately.

- Close all windows and doors, move flammable items away from your home, and leave doors **unlocked** for firefighter access.
- **No person is authorized within the evacuation zone, including insurance representatives, contractors, debris removal contractors. This area has active hazards and is only available to public safety officials.**

2. Stay Informed:

- Power outages are affecting alert systems. Residents must tune into **KBUU 99.1 FM** for real-time updates.
- Check official resources:
 - **LA County Emergency Information:** <https://lacounty.gov/emergency/>
 - **CAL FIRE:** <https://fire.ca.gov>
 - **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
 - **Watch Duty:** <https://app.watchduty.org/>
 - **Evacuation Information:** <https://protect.genasys.com/search>
 - **State of California:** [CA.gov/LAfires](https://www.ca.gov/LAfires)
 - **LA County Recovers:** <https://recovery.lacounty.gov>

3. City Hotline for Assistance:

- For more information, call the **City of Malibu Emergency Hotline** at **310-456-2489**. (**8:30 AM – 5:30 PM**)

4. SoCalGas Support:

- For gas-related concerns or to report a gas leak, call **1-800-427-2200** (available 24/7).

5. Hotel Information

Check with your insurance company to determine if they will help cover costs.

Airbnb.org is providing free, emergency housing for people who have been displaced by the Los Angeles wildfires. You can get help – or provide help – at [Airbnb.org/lawildfires](https://www.airbnb.org/lawildfires). (Source: Watch Duty)

Resources Sites for Residents:

- Red Cross: [redcross.org/gethelp](https://www.redcross.org/gethelp)
- [FEMA Federal assistance for fire victims](https://www.fema.gov/federal-assistance-for-fire-victims)
- 211LA.org <https://211la.org/>
- Emergency Network Los Angeles <https://enla.org/>
- 211LA.org - mental health, human and social services
- Temporary Housing - 211LA.org (however, when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>
- [Publichealth.lacounty.gov](https://publichealth.lacounty.gov)
- T-Mobile Recovery Resources: [t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california](https://www.t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california)

Volunteer opportunities:

- Emergency Network Los Angeles: <https://enla.org/>

Additional Notes:

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time. We're here to support every step of your recovery and rebuilding journey.

Prepared by:

City of Malibu Emergency Operations Center

NOTE FOR THE MEDIA: During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or PIO@malibucity.org.