



City of Malibu News

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Public Information Guide: Palisades Fire

Update: January 20, 2025, 4:30 PM

Current Fire Status (source: CalFire):

- **Size:** 23,713 acres
- **Containment:** 59%
- **Structures:** CalFire confirmed 4,996 structures destroyed and 707 damaged in **total affected area (Palisades and Malibu)**. Damage assessments continue to determine how many homes are part of the estimated damaged structures. These are approximate numbers, subject to change.
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; number of damaged/destroyed structures within City limits TBD. 50% of inspections completed. View map at <https://recovery.lacounty.gov/palisades-fire/>
- **Injuries:** 3* (Per CalFire Report)
- **Fatalities:** 3 in Malibu (LA County Medical Examiner), 10 total (CalFire)
- **Missing:** 6 (LA County Sheriff)
- **Fire Limits:** At this time, the fire footprint has not grown within City limits, stopped at Franklin Fire burn scar. Extreme hazards remain within evacuation area.

• **Current Weather Conditions 01/20/25, 3:57 PM (Source: NWS):**

- 61 degrees, winds from ENE to WSW at 17 MPH.
- Humidity of 11%
- Air quality - Moderate (71)

• **Particularly Dangerous Situation- extreme level**

- 12:00 PM Monday to 10:00 AM Tuesday
- Winds:
 - Coast: 25-40 MPH. Gusts 50-70 MPH
 - Mountains: 30-50 MPH. Gusts 60-80 MPH. Isolated gusts 100 MPH

• **Current Weather Forecasts (Source: NWS)**

- Red Flag Warning conditions – 10 AM Monday (1/20) - 10 PM Tuesday (1/21)
- High Wind Watch conditions – 4 PM Monday (1/20) - 12 PM Tuesday (1/21)
- Fire Weather Watch conditions – 10 PM Tuesday (1/21) - 10 PM Thursday (1/23)

- Malibu City staff are closely monitoring the current wind and weather conditions, collaborating with partner agencies to prepare the community. Fire, law enforcement, and utility resources from across the state and country continue to be deployed throughout Malibu to ensure safety through the forecasted wind event.

- The community can take preparedness actions now to remain at the ready: charge/fill up your vehicles, have a go-bag ready for each member of your household; stay informed and register for emergency alerts.
- Register for Malibu Alerts: <https://www.malibucity.org/List.aspx#>

Windblown Dust and Ash Advisory:

The Los Angeles County Department of Public Health is issuing a Windblown Dust and Ash Advisory following strong Santa Ana winds expected to affect the region through Tuesday, January 21, 2025, at 10:00 PM. According to the South Coast Air Quality Management District (South Coast AQMD), gusty winds may disperse ash from recent fire burn scars and generate dust, potentially impacting air quality throughout Los Angeles County. Impacted areas include multiple communities throughout Los Angeles County, especially those downwind of recent burn scars.

Windblown dust and ash contain small particles that may cause irritation or exacerbate pre-existing health conditions, particularly for children, older adults, pregnant individuals, and those with heart or lung conditions. Los Angeles County Public Health advises everyone to take the following precautions to reduce exposure:

- Stay Inside: Keep windows and doors closed. Use an air purifier or run your air conditioning system on recirculate to keep indoor air clean.
- Wear a Mask: If you must go outside, wear an N95 or P100 mask to protect your lungs.
- Secure Loose Items: Tie down or bring in items like chairs, trash cans, and other outdoor belongings to prevent them from becoming hazards.
- Protect Your Eyes: If outside, wear goggles to shield your eyes from airborne ash and debris.
- Stay Informed: Monitor updates from local news sources for the latest on weather conditions, air quality, and potential evacuation notices.
- Be Prepared: Have a plan in place in case conditions worsen, including essential supplies and emergency contacts.

For more information on this advisory, visit: <http://publichealth.lacounty.gov/index.htm>

Upcoming Events:

Town Hall Meeting

A Town Hall Meeting for Malibu residents is scheduled for Tuesday, January 21, at 6:00 PM at Malibu High School, 30215 Morning View Dr, Malibu, CA 90265. The meeting will provide updates, answer questions, and share information about ongoing recovery efforts. Community members are encouraged to attend in person to speak and ask questions. Longer written comments can be submitted via email to citycouncil@malibucity.org.

For those unable to attend in person, the Town Hall will be livestreamed on the City's website at MalibuCity.org/video.

Senior Resource Center

Malibu Senior Center staff will be onsite to offer technology assistance for seniors recovering from the Palisades Fire. LA County Department of Mental Health personnel will offer counseling and mental health services.

**Agoura Hills City Hall, 30001 Ladyface Ct, Agoura Hills, CA 91301
Tuesday, January 28, 9:00 AM – 4:00 PM**

Businesses located outside the mandatory evacuation zone may be open. Please support our local businesses and staff with your patronage.

Business Support

Business owners or managers with questions can contact the City Hotline at (310) 456-2489 between 8:30 AM and 5:30 PM. LA County has assembled a helpful list of business resources at opportunity.lacounty.gov

Information about Price Gouging

Price gouging during a state of emergency is illegal under Penal Code Section 396. Californians who believe they have been the victim of price gouging should report it to local authorities or to the Attorney General on the Office of Attorney General website. To view a list of all price gouging restrictions currently in effect as a result of proclamations by Governor Gavin Newsom, please visit the California's Office of Emergency Services website. <https://www.caloes.ca.gov/office-of-the-director/policy-administration/legal-affairs/price-gouging/>

Disaster Resource Center

The LA County Disaster Resource Center is available daily from 9:00 AM to 8:00 PM. The City is actively participating in the Disaster Resource Center along with many partner agencies and aid organizations assist residents navigating the rebuilding process. Visit recovery.lacounty.gov for additional recovery information.

**UCLA Research Park West (formerly Westside Pavillion)
10850 West Pico Boulevard, Los Angeles, CA 90064**

The DRC is open today, Monday, January 20 until 8:00 PM.

Trash Collection Services:

- **Universal Waste Systems (UWS)**
 - Resumed operations. To modify service, visit:
<https://www.uwscompany.com/malibu/>
- **Waste Management (WM)**
 - Resumed normal operations

USPS Mail Service

If you are having trouble receiving your mail, the USPS La Costa Malibu Station, 21229 Pacific Coast Highway, Malibu, CA 90265 is currently being handled at the the USPS Heathercliff location at 29160 Heathercliff Road, Floor 1, Malibu, CA 90265. Valid photo ID required.

Local Grocery Store Status:

All locations with power & natural gas operational

- Pavilions- Fully operational
- Vintage Grocers- Fully operational with hot food available
- Ralphs – Fully operational
- Whole Foods – Fully operational

Fuel Availability:

- All gas stations are operational.

Mental Health Services for Palisades Fire:

The Malibu Boys and Girls Club is providing Mental Health Counseling Services, both in-person and via Zoom, with counseling available in English and Spanish. Please find the links below for the Emergency Intake Forms:

English/Spanish: <https://bgcmalibu.org/request-support-services/>

Santa Monica - Malibu Unified School District

- All Malibu schools are thoroughly cleaned and set to reopen Tuesday, January 21.

The Santa Monica Boys & Girls Club and YMCA will be open for childcare support, providing locations to local families from Santa Monica and Malibu. Locations are available in Culver City, Oxnard and Canoga Park.

Healthcare:

- Malibu Urgent Care: Open
- Malibu Animal Hospital: Open
- Malibu Vet Clinic: Open
- UCLA Health: Closed

Utility Updates:

Southern California Edison (SCE):

- Circuits in-scope for upcoming Red Flag event (PSPS)
 - Cuthbert
 - Galahad
 - Maguire
 - Merlin
 - Serra
- Note: portions of certain circuits may have different status. Refer to [SCE.com outage map](#).

Southern California Gas (SoCalGas):

- SoCalGas continues to restore service to homes that have not been directly affected by the Palisades fire. Workers today have restored natural gas service to an additional 119 customers in the northwest areas of Malibu, bringing the total number of restored customers to 3,463. For updates visit socalgas.com/fires.
- It is important for customers to know the following about the restoration process when you return home:
 - An adult over age 18 must be present during restoration.
 - To restore your service, SoCalGas must have access to your meter and inside your residence to check the safety of your natural gas appliances.
 - This process will take one to two hours.
 - Never attempt to restore or turn on your natural gas service yourself.
- SoCalGas representatives will be staffing a community information booth from 10:00 AM – 4:00 PM at the Pavilions located at 29211 Heathercliff Road in Malibu. There customers can get information about restoration efforts, accounts and billing.
- **Customer Guidance:**
 - Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
 - **Restoring service requires an in-home safety check**, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
 - For more information or to report a gas leak, contact SoCalGas at **1-800-427-2200**, available 24/7.

Telecommunications:

T-Mobile: Most sites restored. Malibu Lake site remains down. Two cell on wheels services are available located at Dukes, Malibu Bluffs Park. Two charging stations are available at Pavilions and Malibu Bluffs Park.

AT&T: All major network facilities remain online with some running backup power. Mobility teams continue to dispatch where it is safe to do so; however, fire areas and evacuation zones will not be accessible until conditions improve.

Verizon: Generators on cell towers at Civic Center to support Incident Command Center.

Spectrum: Internet service has been fully restored west of Carbon Beach Terrace. Personnel working on restoring any remaining impacted areas.

KBUU – Operational

Community Charging Stations and WiFi:

T-Mobile Charging Stations for cell phones and small devices are available at Malibu Bluffs Park and Pavilions on Point Dume.

Do Not Drink Water Advisory: The Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water have issued a mandatory DO NOT DRINK ORDER for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential of fire-related contaminants that may have entered the water system. Affected customers are urged not to drink or cook with the tap water until further notice.

Water available at 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM.

For more information, call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

Traffic Signal Status:

All signals operational within Malibu City limits. Drivers are urged to treat any dark signals as four-way stops and proceed with caution.

Road Closures (source: incident command)

Open

- Malibu Canyon (use Civic Center Way to Webb Way for PCH access)

Soft Closure (residents only)

- Topanga/Mulholland – Southbound
- Old Topanga/Mulholland – Southbound

Hard Closures

- Topanga – between Grand View & PCH
- Saddlepeak/Tuna Canyon – Southbound

- PCH/Sweetwater Canyon Drive - Eastbound
- Stunt/Saddlepeak
- Piuma/Woodbluffs – Southbound
- Malibu Canyon/Seaver - Southbound
- Malibu Canyon from PCH to Seaver (detour Civic Center Way)

Drivers should avoid these areas and follow detour signage.

Evacuation Zones:

Current Malibu Zones Under Evacuation Orders:

MAL-C111-A	Carbon Canyon, Carbon Beach East, La Costa Beach, La Costa (hillside), Las Flores Creek	EVACUATION ORDER
MAL-C111-B	Las Flores Mesa, Eastern Malibu, Big Rock, Las Tunas Beach, Topanga Beach Road	EVACUATION ORDER
MAL-C112-B	Carbon Beach Terrace, Carbon Beach	EVACUATION ORDER

For more information regarding evacuation zones visit: <https://protect.genasys.com/search>

Shelters:

Current shelters as of Sunday, January 19:

- Pasadena Convention Center – 300 East Green St., Pasadena, CA 91101
- Westwood Recreation Center – 1350 S Sepulveda Blvd, Los Angeles, CA 90025 (will take small animals)
- Stoner Recreation Center – 1835 Stoner Ave, Los Angeles, CA 90025
- Van Nuys/Sherman Oaks Recreation Center – 114201 Huston Street, Sherman Oaks, CA 91423
- Ritchie Valens Recreation Center – 10736 Laurel Canyon Blvd, Pacoima, CA 91331
- Pomona Fairplex at 1101 W McKinley Ave., Pomona, CA 91768

Crime: The Los Angeles County Sheriff’s Department is firmly enforcing mandatory evacuations orders. A misdemeanor will be issued to anyone found in an area that is subject to an evacuation order. The Sheriff’s Crime Suppression Unit is conducting active patrols in all evacuation areas.

Curfew in Effect: Currently the Los Angeles County Sheriff's Department is now enforcing a curfew that began at 6:00 PM and will continue to 6:00 AM curfew in evacuation zones. Currently no persons, including residents, are being allowed to re-enter the mandatory evacuation zones.

Drone Use: Temporary flight restriction still in effect. Drones cannot operate for any reason including damage assessment flights.

Animals: To locate animals lost or missing in the evacuation area, call (213) 270-8155.

Veterinarians:

- Malibu Coast Animal Hospital: Open (23431 Pacific Coast Highway)
- Malibu Vet Clinic: Open (28990 Pacific Coast Highway)

Donations for Those Impacted by the Fire:

The Boys & Girls Club of Malibu has established an emergency relief fund to help those impacted by this disaster, at donate.onecause.com/bgcmalibu/donate. The public is asked to direct donations here, and not to bring donations of food, clothing, etc. to the fire zone.

Additional donation opportunities:

- California Community Foundation <https://www.calfund.org/>
- Los Angeles Fire Department Foundation <https://supportlafd.org/>

City Updates:

- **City Hall:** Closed
- **Programs:** All City programs are canceled.
- **Parks:** Charmlee Wilderness Park and Trancas Canyon Park are closed due to Red Flag conditions. Malibu Bluffs Park, Temporary Skate Park, and Malibu Community Pool are closed to the public.

Repopulation: Emergency and utility workers are actively working tirelessly to render hazardous areas safe for residents to return. Please check official channels for continuous updates on zones that are deemed safe for repopulation. Currently no repopulation within the city for the evacuated areas.

How to Prepare to Return Home:

Once evacuated areas are opened and community members are allowed to return, doing so safely is extremely important. Malibu residents can take steps now to prepare to go back into evacuated areas. At this moment, there is no scheduled time for repopulation to take place in the City of Malibu.

Check the status of your site:

- CAL Fire and the City of Malibu have conducted Damage Inspections (DINS) in wildfire-affected areas.
- Check the preliminary damage assessment map at recovery.lacounty.gov/palisades-fire to view the status of your property. Updates to this map occur daily.

- Color-labels categorize the damage level to each structure:
 - o Red: Structure Destroyed (>50%)
 - o Orange: Major damage (26-50%)
 - o Yellow: Minor damage (10-25%)
 - o Green: Structure Affected (1-9%)
 - o Gray: Inaccessible
 - o Black: No Damage to structure

Precautions for Health and Safety:

- Enter the reopened area during daylight hours. Areas without power will be dark, creating unsafe driving and walking environments.
- Be sure to wear protective gear, such as long-sleeved shirts and long pants, gloves, and sturdy shoes, to reduce exposure to hazardous materials.
- Wear N95 or P100 masks and eye protection goggles during cleanup to protect against airborne particles. N95 masks will be available at traffic control points.
- When approaching a roadblock, residents must provide proof of residency. Acceptable forms of identification are a photo ID that displays the resident's name, photo, and physical address. Please have these documents ready to ensure a smooth verification process.

When at your site:

- Avoid activities that disturb ash, such as using leaf blowers.; instead, opt for gentle wet mopping or HEPA-filter vacuums.
- Be cautious of displaced utility lines and damaged infrastructure. Keep away if you encounter any downed power line and call Southern California Edison: 1-800-611-1911.
- Use bottled water in areas under a "Do Not Drink" advisory.

Things to Consider

- **Infrastructure Impacts:**
 - o Communities devastated by these fires may likely not have utilities available, even if your property is not damaged. Due to the widespread damage, it was imperative to deactivate electricity and gas services to avoid further damage.
 - o Be prepared for extended and potentially intermittent outages throughout these extreme conditions.
- **Water System – Do Not Drink Notice**
 - o Los Angeles County Waterworks District 29 has issued a **Do Not Drink Notice** for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential fire-related contaminants in the water system.
 - o **Bottled Water Distribution:**
 - Location: 23533 West Civic Center Way, Malibu, CA 90265
 - Hours: 10 a.m. – 6 p.m.

- Affected customers are urged to use bottled water for drinking and cooking until further notice.

Key Messages for Residents:

1. Follow Evacuation Orders and Warnings:

- Evacuation orders save lives. If you are told to leave, do so immediately.
- Close all windows and doors, move flammable items away from your home, and leave doors **unlocked** for firefighter access.
- No person is authorized within the evacuation zone, including insurance representatives, contractors, debris removal contractors. This area has active hazards and is only available to public safety officials.

2. Stay Informed:

- Power outages are affecting alert systems. Residents must tune into **KBUU 99.1 FM** for real-time updates.
- Check official resources:
 - **LA County Emergency Information:** <https://lacounty.gov/emergency/>
 - **CAL FIRE:** <https://fire.ca.gov>
 - **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
 - **Watch Duty:** <https://app.watchduty.org/>
 - **Evacuation Information:** <https://protect.genasys.com/search>
 - **State of California:** CA.gov/LAfires
 - **LA County Recovers:** <https://recovery.lacounty.gov>

3. City Hotline for Assistance:

- For more information, call the **City of Malibu Emergency Hotline** at **310-456-2489**. (Daily from 8:30 AM – 5:30 PM)

4. SoCalGas Support:

- For gas-related concerns or to report a gas leak, call **1-800-427-2200** (available 24/7).

5. Hotel Information:

Check with your insurance company to determine if they will help cover costs.

Airbnb.org is providing free, emergency housing for people who have been displaced by the Los Angeles wildfires. You can get help – or provide help – at [Airbnb.org/lawildfires](https://airbnb.org/lawildfires). (Source: Watch Duty)

6. Malibu Foundation Assistance:

The Malibu Foundation is assisting our residents with their Wildfire Housing Hotline. Community Members in need of housing after the fires, can be connected with real estate professionals who have immediate rental options available—whether short-term, long-term, or off-market. Call 424-484-2372

Resources Sites for Residents:

- LA County recovery for Malibu residents: <https://recovery.lacounty.gov/malibu-fire-recovery-information-resources/>
- Red Cross Financial Services: <https://www.redcross.org/about-us/our-work/disaster-relief/wildfire-relief/california-wildfires-financial-assistance.html>
- Red Cross: redcross.org/gethelp
- FEMA Federal assistance for fire victims
- 211LA.org <https://211la.org/>
- Emergency Network Los Angeles <https://enla.org/>
- 211LA.org - mental health, human and social services
- Temporary Housing - 211LA.org (however, when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>
- LA County Public Health – Fire Information Page: <https://Publichealth.lacounty.gov>
- T-Mobile Recovery Resources: t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california

Volunteer opportunities:

- Emergency Network Los Angeles: <https://enla.org/>

Additional Notes:

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time. We're here to support every step of your recovery and rebuilding journey.

Prepared by:

City of Malibu Emergency Operations Center

NOTE FOR THE MEDIA: During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or PIO@malibucity.org.