



# City of Malibu News

23825 Stuart Ranch Road • Malibu, California • 90265-4861  
Phone (310) 456-2489 • Fax (310) 456-3356 • [www.malibucity.org](http://www.malibucity.org)

## Public Information Guide: Palisades Fire

**Update: January 22, 2025, 12:00 PM**

### Current Fire Status (source: CalFire):

- **Size:** 23,448 acres (lower number due to better mapping)
- **Containment:** 68%
- **Structures:** CalFire confirmed 6,380 structures destroyed and 788 damaged in **total affected area (Palisades and Malibu)**. Damage assessments continue to determine how many homes are part of the estimated damaged structures. These are approximate numbers, subject to change.
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; number of damaged/destroyed structures within City limits TBD. 83% of inspections completed. View map at <https://recovery.lacounty.gov/palisades-fire/>
- **Injuries:** 3\* (Per CalFire Report)
- **Fatalities:** 3 in Malibu (LA County Medical Examiner), 10 total (CalFire)
- **Missing:** 6 (LA County Sheriff)
- **Fire Limits:** At this time, the fire footprint has not grown within City limits, stopped at Franklin Fire burn scar. Extreme hazards remain within evacuation area.
- **Current Weather Conditions 01/22/25, 12:00 PM (Source: NWS):**
  - 70 degrees, winds from N to S at 114MPH.
  - Humidity of 5%
  - Air quality - Moderate (60)

### Current Weather Forecasts (Source: NWS)

- Wind Advisory – 2:00 PM Wednesday (1/22) - 2:00 PM Thursday (1/23)
- Fire Weather Watch conditions – 10:00 PM Tuesday (1/21) - 10:00 PM Thursday (1/23)
- Malibu City staff are closely monitoring the current wind and weather conditions, collaborating with partner agencies to prepare the community. Fire, law enforcement, and utility resources from across the state and country continue to be deployed throughout Malibu to ensure safety through the forecasted wind event.
  - The community can take preparedness actions now to remain at the ready: charge/fill up your vehicles, have a go-bag ready for each member of your household; stay informed and register for emergency alerts.
  - Register for Malibu Alerts: <https://www.malibucity.org/List.aspx#>

### Upcoming Events:

### **Town Hall Meeting**

The Town Hall meeting has been re-scheduled for January 25, at 4:00 PM at Malibu High School auditorium, 30215 Morning View Drive 90265. The meeting will provide updates, answer questions, and share information about ongoing recovery efforts. Community members are encouraged to attend in person to speak and ask questions. The Town Hall will be available via live-stream on the City of Malibu website at [Malibucity.org/video](http://Malibucity.org/video). It will also be live and available for playback on the City of Malibu YouTube channel at: [youtube.com/user/cityofmalibu](https://youtube.com/user/cityofmalibu).

As there is no online participation option, community members can provide comments ahead of time through the City of Malibu Agenda Center website: [MalibuCity.org/AgendaCenter/](http://MalibuCity.org/AgendaCenter/).

### **Disaster Resource Center**

The LA County Disaster Resource Center is available daily from 9:00 AM to 8:00 PM. The City is actively participating in the Disaster Resource Center along with many partner agencies and aid organizations assist residents navigating the rebuilding process. Visit [recovery.lacounty.gov](http://recovery.lacounty.gov) for additional recovery information.

UCLA Research Park West (formerly Westside Pavilion)  
10850 West Pico Boulevard, Los Angeles, CA 90064

### **Senior Resource Center**

Malibu Senior Center staff will be onsite to offer technology assistance for seniors recovering from the Palisades Fire. LA County Department of Mental Health personnel will offer counseling and mental health services.

Agoura Hills City Hall, 30001 Ladyface Ct, Agoura Hills, CA 91301  
Tuesday, January 28, 9:00 AM – 4:00 PM

### **Business Support**

Business owners or managers with questions can contact the City Hotline at (310) 456-2489 between 8:30 AM and 5:30 PM. LA County has assembled a helpful list of business resources at [opportunity.lacounty.gov](http://opportunity.lacounty.gov)

Businesses located outside the mandatory evacuation zone may be open. Please support our local businesses and staff with your patronage.

### **Utility Updates:**

#### **Southern California Edison (SCE):**

- Circuits in-scope for upcoming Red Flag Warning event (PSPS)
  - Cuthbert
  - Galahad
  - Maguire
  - Merlin

- Serra
- Note: portions of certain circuits may have different status. Refer to [SCE.com outage map](#).

### **Southern California Gas (SoCalGas):**

- SoCalGas continues to restore service to homes that have not been directly affected by the Palisades fire. Workers today have restored natural gas service to an additional 34 customers in the northwest areas of Malibu, bringing the total number of restored customers to 3,526. For updates visit [socialgas.com/fires](#).
- It is important for customers to know the following about the restoration process when you return home:
  - An adult over age 18 must be present during restoration.
  - To restore your service, SoCalGas must have access to your meter and inside your residence to check the safety of your natural gas appliances.
  - This process will take one to two hours.
  - Never attempt to restore or turn on your natural gas service yourself.
- **Customer Guidance:**
  - Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
  - **Restoring service requires an in-home safety check**, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
  - For more information or to report a gas leak, contact SoCalGas at **1-800-427-2200**, available 24/7.
- **Do Not Drink Water Advisory:** The Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water have issued a mandatory DO NOT DRINK ORDER for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential of fire-related contaminants that may have entered the water system. Affected customers are urged not to drink or cook with the tap water until further notice.

**Water available at 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM.**

For more information, call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

### **Telecommunications:**

**T-Mobile:** Most sites restored. Malibu Lake site remains down. Two cell on wheels services are available located at Dukes, Malibu Bluffs Park. Two charging stations are available at Pavilions and Malibu Bluffs Park.

**AT&T:** All major network facilities remain online with some running backup power. Mobility teams continue to dispatch where it is safe to do so; however, fire areas and evacuation zones will not be accessible until conditions improve.

**Verizon:** Generators on cell towers at Civic Center to support Incident Command Center.

**Spectrum:** Internet service has been fully restored west of Carbon Beach Terrace. Personnel working on restoring any remaining impacted areas.

### **Community Charging Stations and WiFi:**

T-Mobile Charging Stations for cell phones and small devices are available at Malibu Bluffs Park and Pavilions on Point Dume.

### **Traffic Signal Status:**

All signals operational within Malibu City limits. Drivers are urged to treat any dark signals as four-way stops and proceed with caution.

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### **Road Closures (source: incident command)**

#### **Open**

- Malibu Canyon (use Civic Center Way to Webb Way for PCH access)

#### **Closures (residents only)**

- Topanga and View Ridge
- 22506 block of PCH (near Sweetwater)

#### **Closures (emergency personnel and utility service providers only – no contractors)**

- PCH/Entrada - Westbound
- PCH/ Coastline Dr - Westbound
- Topanga – between Grand View & PCH
- Saddlepeak/Tuna Canyon – Southbound
- Stunt/Saddlepeak
- Piuma/Woodbluffs – Southbound

Portions of Pacific Coast Highway, between Coastline Drive and Entrada Drive remains closed as the area is still under mandatory evacuation order. Updates will follow when traffic is allowed back on PCH. Drivers should avoid these areas and follow detour signage.

**Evacuation Zones:**

**Current Malibu Zones Under Evacuation Orders:**

MAL-C111-A	Carbon Canyon, Carbon Beach East, La Costa Beach, La Costa (hillside), Las Flores Creek	EVACUATION ORDER - RESIDENT ACCESS ONLY
MAL-C112-B	Carbon Beach Terrace, Carbon Beach	EVACUATION ORDER – RESIDENT ACCESS ONLY
MAL-C111-B	Las Flores Mesa, Eastern Malibu, Big Rock, Las Tunas Beach, Topanga Beach Road	EVACUATION ORDER

For more information regarding evacuation zones visit: <https://protect.genasys.com/search>

**Drone Use:** Temporary flight restriction still in effect. Drones cannot operate for any reason including damage assessment flights.

**Shelters:**

Current shelters as of Wednesday, January 22 (Source: [lacounty.gov/emergency](http://lacounty.gov/emergency)):

- Pasadena Convention Center – 300 East Green St., Pasadena, CA 91101
- Westwood Recreation Center – 1350 S Sepulveda Blvd, Los Angeles, CA 90025 (will take small animals)
- Stoner Recreation Center – 1835 Stoner Ave, Los Angeles, CA 90025
- Van Nuys/Sherman Oaks Recreation Center – 114201 Huston Street, Sherman Oaks, CA 91423

**Animals:** To locate animals lost or missing in the evacuation area, call (213) 270-8155.

**Red Cross Financial Assistance**

The American Red Cross is currently reaching out to wildfire survivors to discuss their eligibility for financial assistance.

- If you received a message or call from a Red Cross representative, follow the steps outlined in that message or visit [redcross.org/gethelp](http://redcross.org/gethelp)
- Be aware of scams or people posing as Red Cross representatives. You will receive an invitation via email and text based on the contact information the Red Cross has for you. If you're unsure whether the Red Cross has reached out, call 1-800-RED-CROSS (800-733-2767)

- Receiving Red Cross financial assistance does not make you ineligible for FEMA assistance. The Red Cross is only part of the solution to recovery; those who were affected by the recent wildfires can apply for federal Disaster Assistance at [disasterassistance.gov](https://disasterassistance.gov) or by calling 1-800-621-3362. FEMA approval is not required to be eligible for Red Cross financial assistance.

### **Boys & Girls Club of Malibu Emergency Relief Fund:**

The Boys & Girls Club of Malibu (BGCM) has re-established BGCM Emergency Relief Fund, to help community members recover and rebuild in the aftermath of the Palisades Fire

- Victims of the Palisades Fire who have experienced home loss, displacement, or job loss qualify for aid.
- Priority is given to families and individuals in the greatest need.

### **How You Can Help:**

- **Donate**
  - The Boys & Girls Club of Malibu has established an emergency relief fund to help those impacted by this disaster, at [donate.onecause.com/bgcmalibu/donate](https://donate.onecause.com/bgcmalibu/donate).
- **In-Kind Donations**
  - Only pre-approved, new items are accepted. For approval, email [mollyscott@bgcmalibu.org](mailto:mollyscott@bgcmalibu.org).
- **Volunteer**
  - Help with relief efforts by contacting [volunteerrelief@bgcmalibu.org](mailto:volunteerrelief@bgcmalibu.org).
  - Emergency Network Los Angeles: <https://enla.org/>

### **If You Need Assistance:**

- **Emergency Relief Assistance or General Inquiries:**
  - Email [emergencyrelief@bgcmalibu.org](mailto:emergencyrelief@bgcmalibu.org).
- **Mental Health Support Services:**
  - Call 310-457-6801 ext 74141 or email [wellnessinfo@bgcmalibu.org](mailto:wellnessinfo@bgcmalibu.org).
- **BGCM Disaster Relief Center Pop-Up Shop:**
  - **Location:** 23357 PCH, Malibu
  - **Hours:** (*Hours subject to change*)  
Monday–Friday: 10:00 AM to 5:00 PM  
Saturday: 11:00 AM to 4:00 PM

### **Additional Donation Opportunities:**

- California Community Foundation <https://www.calfund.org/>

- Los Angeles Fire Department Foundation <https://supportlafd.org/>

**Repopulation: Currently, there is limited RESIDENT ONLY access to current mandatory evacuation zones MAL-C111-A and MAL-C112-B and RMB-U030-B.**

**The Palisades Incident Management Team has announced that City of Malibu Zones: MAL-C112-B, MAL-C111-A are under Mandatory Evacuation Order with Resident Only Access. Malibu zone MAL-C111-B remains under Evacuation Order.**

The zones are open for **RESIDENT-ONLY ACCESS**: Law Enforcement will conduct Resident check-ins between **12:00 PM** and **6:00 PM** (daily) beginning on January 22 for Malibu Zones MAL-C112-B and MAL-C111-A. The times are subject to change due to operational need. Residents will check-in at the Malibu Pier Parking Lot, 23000 Pacific Coast Hwy, Malibu, CA 90265. The nighttime curfew remains in effect from 6:00 PM to 6:00 AM.

Department of Public Health staff is distributing health access kits to residents at the Malibu Pier Parking Lot.

#### **How to Prepare:**

- As evacuated areas are opened and community members are allowed to return, doing so safely is extremely important. Malibu residents can take steps now to prepare to go back into evacuated areas.

#### **Check the status of your site:**

- CAL Fire and the City of Malibu have conducted Damage Inspections (DINS) in wildfire-affected areas.
- Check the preliminary damage assessment map at [recovery.lacounty.gov/palisades-fire](http://recovery.lacounty.gov/palisades-fire) to view the status of your property. Updates to this map occur daily.
- Color-labels categorize the damage level to each structure:
  - Red: Structure Destroyed (>50%)
  - Orange: Major damage (26-50%)
  - Yellow: Minor damage (10-25%)
  - Green: Structure Affected (1-9%)
  - Gray: Inaccessible
  - Black: No Damage to structure

#### **Precautions for Health and Safety:**

- Enter the reopened area during daylight hours. Areas without power will be dark, creating unsafe driving and walking environments.
- Be sure to wear protective gear, such as long-sleeved shirts and long pants, gloves, and sturdy shoes, to reduce exposure to hazardous materials.

- Wear N95 masks and goggles during cleanup to protect against airborne particles. These will be available at traffic control points.
- When approaching a roadblock, residents must provide proof of residency. Acceptable forms of identification are a photo ID that displays the resident's name, photo, and physical address. Please have these documents ready to ensure a smooth verification process.

#### **When at your site:**

- Avoid activities that disturb ash, such as using leaf blowers.; instead, opt for gentle wet mopping or HEPA-filter vacuums.
- Be cautious of displaced utility lines and damaged infrastructure. Keep away if you encounter any downed powerline and call the Southern California Edison: 1-800-611-1911.
- Use bottled water in areas under a "Do Not Drink" advisory.
- Use this time to take video and photos of your property for any insurance claims.

#### **Things to Consider**

- **Infrastructure Impacts:**
  - Communities devastated by these fires may likely not have utilities available, even if your property is not damaged. Due to the widespread damage, it was imperative to deactivate electricity and gas services to avoid further damage.
  - Be prepared for extended and potentially intermittent outages throughout these extreme conditions.
- **Water System – Do Not Drink Notice**
  - Los Angeles County Waterworks District 29 has issued a **Do Not Drink Notice** for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential fire-related contaminants in the water system.
  - **Bottled Water Distribution:**
    - Location: 23533 West Civic Center Way, Malibu, CA 90265
    - Hours: 10:00 AM – 6:00 PM
    - Affected customers are urged to use bottled water for drinking and cooking until further notice.

#### **Trash/Waste Information:**

- **Burned Debris Exclusion:**
  - Please note that burn debris **cannot** be placed in any trash containers. Specialized procedures are required for its safe disposal to protect public health and the environment. LA County is working with the City on a debris removal plan. For questions, please contact the Debris Removal Hotline at

(844) FIRE DEBRIS / (844) 347-3332, available Monday through Friday from 7 AM to 7 PM, Saturday from 8 AM to 6 PM, and closed on Sundays and holidays.

- Universal Waste Systems will provide daily trash collection services in all accessible areas within the Malibu Garbage Disposal District through Friday, January 24, 2025. Updates will be provided on next week's service plan after further coordination with UWS on Friday.
- All household trash and food waste can be placed in any available containers. UWS will sort the materials at their facility.
- Boxes and non-hazardous items left at the curb will also be collected. If it's at the curb, UWS will pick it up.
- Residents are asked to place their trash carts and green waste at the end of their driveways for collection.
- Green waste, such as vegetation and yard debris, can be placed at the end of the driveway for pickup.
- If additional carts are needed, contact UWS directly at 800-630-7016 for assistance.

#### Hygiene/Sanitation: FreshWave Stations

- The City will be providing portable handwash stations and portable toilets for residents returning home. The City will service these stations on a regular basis.
- FreshWave Stations will be located in the following areas:
  - Las Flores Creek Park
  - Rambla Vista and PCH
  - Carbon Mesa Rd and Coal Canyon Rd
  - Carbon Beach Terrace and PCH

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#### Key Messages for Residents:

##### 1. Follow Evacuation Orders and Warnings:

- Evacuation orders save lives. If you are told to leave, do so immediately.
- Close all windows and doors, move flammable items away from your home, and leave doors unlocked for firefighter access.
- **No person is authorized within the evacuation zone, including insurance representatives, contractors, debris removal contractors. This area has active hazards and is only available to public safety officials.**

##### 2. Stay Informed:

- Power outages are affecting alert systems. Residents must tune into **KBUU 99.1 FM** for real-time updates.
- Check official resources:
  - **LA County Emergency Information:** <https://lacounty.gov/emergency/>
  - **CAL FIRE:** <https://fire.ca.gov>

- **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
- **Watch Duty:** <https://app.watchduty.org/>
- **Evacuation Information:** <https://protect.genasys.com/search>
- **State of California:** [CA.gov/LAfires](http://CA.gov/LAfires)
- **LA County Recovers:** <https://recovery.lacounty.gov>

**3. City Hotline for Assistance:**

- For more information, call the City Emergency Hotline at 310-456-2489

**4. SoCalGas Support:**

- For gas-related concerns or to report a gas leak, call 1-800-427-2200 (available 24/7).

**5. Hotel Information:**

Check with your insurance company to determine if they will help cover costs.

Airbnb.org is providing free, emergency housing for people who have been displaced by the Los Angeles wildfires. You can get help – or provide help – at [Airbnb.org/lawildfires](https://airbnb.org/lawildfires). (Source: Watch Duty)

**6. Malibu Foundation Assistance:**

The Malibu Foundation is assisting our residents with their Wildfire Housing Hotline. Community Members in need of housing after the fires, can be connected with real estate professionals who have immediate rental options available—whether short-term, long-term, or off-market. Call 424-484-2372

**Resources Sites for Residents:**

- LA County recovery for Malibu residents: <https://recovery.lacounty.gov/malibu-fire-recovery-information-resources/>
- Red Cross Financial Services: <https://www.redcross.org/about-us/our-work/disaster-relief/wildfire-relief/california-wildfires-financial-assistance.html>
- Red Cross: [redcross.org/gethelp](https://redcross.org/gethelp)
- FEMA Federal assistance for fire victims
- 211LA.org <https://211la.org/>
- Emergency Network Los Angeles <https://enla.org/>
- 211LA.org - mental health, human and social services
- Temporary Housing - 211LA.org (however, when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>
- LA County Public Health – Fire Information Page: <https://Publichealth.lacounty.gov>
- T-Mobile Recovery Resources: [t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california](https://t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california)

- Mental Health Services for Palisades Fire: Malibu Boys and Girls Club is providing Mental Health Counseling Services, both in-person and via Zoom (English and Spanish). Emergency Intake Forms:  
<https://bgcmalibu.org/request-support-services/>

**Information about Price Gouging:** Price gouging during a state of emergency is illegal under Penal Code Section 396. Californians who believe they have been the victim of price gouging should report it to local authorities or to the Attorney General on the Office of Attorney General website. To view a list of all price gouging restrictions currently in effect as a result of proclamations by Governor Gavin Newsom, please visit the California's Office of Emergency Services website.  
<https://www.caloes.ca.gov/office-of-the-director/policy-administration/legal-affairs/price-gouging/>

**Crime:** The Los Angeles County Sheriff's Department is firmly enforcing mandatory evacuations orders. A misdemeanor will be issued to anyone found in an area that is subject to an evacuation order. The Sheriff's Crime Suppression Unit is conducting active patrols in all evacuation areas.

**Curfew in Effect:** Currently the Los Angeles County Sheriff's Department is now enforcing a curfew that began at 6:00 PM and will continue to 6:00 AM curfew in evacuation zones. Currently no persons, including residents, are being allowed to re-enter the mandatory evacuation zones.

### **Community Services Status:**

#### **City Updates:**

- **City Hall:** Closed
- **Programs:** All City programs are canceled.
- **Parks:** Charmlee Wilderness Park and Trancas Canyon Park are closed due to Red Flag conditions. Malibu Bluffs Park, Temporary Skate Park, and Malibu Community Pool are closed to the public.

**Trash Collection Services:** Resumed normal operations

**USPS Mail Service:** If you are having trouble receiving your mail, the USPS La Costa Malibu Station, 21229 Pacific Coast Highway, Malibu, CA 90265 is currently being handled at the the USPS Heathercliff location at 29160 Heathercliff Road, Floor 1, Malibu, CA 90265. Valid photo ID required.

**Local Grocery Store Status:** All locations with power & natural gas operational

**Fuel Availability:** All gas stations are operational

#### **Healthcare:**

- Malibu Urgent Care: Open
- Malibu Animal Hospital: Open
- Malibu Vet Clinic: Open

- UCLA Health: Open

**Veterinarians:**

- Malibu Coast Animal Hospital: Open (23431 Pacific Coast Highway)
- Malibu Vet Clinic: Open (28990 Pacific Coast Highway)

**KBUU** – Operational

**Santa Monica - Malibu Unified School District**

- All Malibu schools are thoroughly cleaned and are expected to reopen Wednesday, January 22, unless additional power outages occur overnight.
- The Santa Monica Boys & Girls Club and YMCA will be open for childcare support, providing locations to local families from Santa Monica and Malibu. Locations are available in Culver City, Oxnard and Canoga Park.

**Additional Notes:**

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time. We're here to support every step of your recovery and rebuilding journey.

**Prepared by:**

City of Malibu Emergency Operations Center

**NOTE FOR THE MEDIA:** During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or [PIO@malibucity.org](mailto:PIO@malibucity.org).