



City of Malibu News

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Public Information Guide: Palisades Fire

Update: January 24, 2025, 1:30 PM

Repopulation: (source: genasys & LASD)

There is limited RESIDENT ONLY access to Malibu mandatory evacuation zones MAL-C111-A, MAL-C111-B, and MAL-C112-B.

Pacific Coast Highway between Topanga Beach and Santa Monica remains closed due to the fire response and evacuation order that is in place. Malibu residents should travel from the north, using Kanan Dune Road or Malibu Canyon Road in order to get into the city and check in at the Malibu Pier. Avoid using Las Flores Canyon Road as traffic control points are in place with no access for residents.

The zones are open for **RESIDENT-ONLY ACCESS**: Newly repopulated residents need to check in at the resident check-in located at the Malibu Pier (23000 Pacific Coast Highway, Malibu). At the resident check-in, residents will receive further instructions from Los Angeles County Fire personnel, be escorted by Los Angeles County Sheriff Deputies to the checkpoint and be allowed access to the repopulated areas. Residents must provide proof of residency. Acceptable forms of identification are a photo ID that displays the resident's name, photo, and physical address. Please have these documents ready to ensure a smooth verification process.

Escorts for newly repopulated zones will be conducted from 12:00 PM to 6:00 PM. On the days following repopulation, residents in the previously opened zones will be permitted to enter at the checkpoint 6:00 AM to 6:00 PM. **Curfew hours (6:00 PM to 6:00 AM) remain in effect.**

Department of Public Health staff is distributing health access kits to residents at the Malibu Pier Parking Lot.

How to Prepare:

- As evacuated areas are opened and community members are allowed to return, doing so safely is extremely important. Malibu residents can take steps now to prepare to go back into evacuated areas.

Check the status of your site:

- CAL Fire and the City of Malibu have conducted Damage Inspections (DINS) in wildfire-affected areas.
- Check the preliminary damage assessment map at recovery.lacounty.gov/palisades-fire to view the status of your property. Updates to this map occur daily.

- Color-labels categorize the damage level to each structure:
 - Red: Structure Destroyed (>50%)
 - Orange: Major damage (26-50%)
 - Yellow: Minor damage (10-25%)
 - Green: Structure Affected (1-9%)
 - Gray: Inaccessible
 - Black: No Damage to structure
- Residents can contact the Building and Safety department if they have questions about their property's inspection notice: maliburecovers@malibucity.org or call 310-457-2489, ext. 390

Precautions for Health and Safety:

- Enter the reopened area during daylight hours. Areas without power will be dark, creating unsafe driving and walking environments.
- Be sure to wear protective gear, such as long-sleeved shirts and long pants, gloves, and sturdy shoes, to reduce exposure to hazardous materials.
- Wear N95 masks and goggles during cleanup to protect against airborne particles. These will be available at traffic control points.

When at your site:

- Avoid activities that disturb ash, such as using leaf blowers; instead, opt for gentle wet mopping or HEPA-filter vacuums.
- Be cautious of displaced utility lines and damaged infrastructure. Keep away if you encounter any downed powerline; call the Southern California Edison: 800-611-1911.
- Use bottled water in areas under a "Do Not Drink" advisory.
- Use this time to take video and photos of your property for any insurance claims.

Things to Consider

- **Infrastructure Impacts:**
 - Communities devastated by these fires may likely not have utilities available, even if your property is not damaged. Due to the widespread damage, it was imperative to deactivate electricity and gas services to avoid further damage.
 - Be prepared for extended and potentially intermittent outages throughout these extreme conditions.
- **Water System – Do Not Drink Notice**
 - Los Angeles County Waterworks District 29 has issued a Do Not Drink Notice for the eastern portion of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential fire-related contaminants in the water system.
 - **Bottled Water Distribution:**
 - 23533 West Civic Center Way, Malibu, CA 90265
 - Hours: 10:00 AM – 6:00 PM

- Affected customers are urged to use bottled water for drinking and cooking until further notice.

Trash/Waste Information:

- Burned Debris Exclusion: Burn debris cannot be placed in any trash containers. Specialized procedures are required for its safe disposal to protect public health and the environment. LA County is working with the City on a debris removal plan. For questions, please contact the Debris Removal Hotline at (844) FIRE DEBRIS / (844) 347-3332, available Monday through Friday from 7 AM to 7 PM, Saturday from 8 AM to 6 PM, and closed on Sundays and holidays.
- Universal Waste Systems will provide daily trash collection services in all accessible areas within the Malibu Garbage Disposal District through Friday, January 24, 2025. Updates will be provided on next week's service plan after further coordination with UWS on Friday.
- All household trash and food waste can be placed in any available containers. UWS will sort the materials at their facility.
- Boxes and non-hazardous items left at the curb will also be collected. If it's at the curb, UWS will pick it up.
- Residents are asked to place their trash carts and green waste at the end of their driveways for collection.
- Green waste, such as vegetation and yard debris, can be placed at the end of the driveway for pickup.
- If additional carts are needed, contact UWS directly at 800-630-7016 for assistance.

Upcoming Events: Town Hall Meeting

The Town Hall meeting is **Saturday, January 25, at 4:00 PM** at the Malibu High School auditorium, 30215 Morning View Drive 90265. The meeting will provide updates, answer questions, and share information about ongoing recovery efforts. Community members are encouraged to attend in person and sign-up to speak and ask questions. The Town Hall will be available via live-stream on the City of Malibu website at MalibuCity.org/video. It will also be live and available for playback on the City of Malibu YouTube channel at: youtube.com/user/cityofmalibu.

As there is no online participation option, community members can provide questions ahead of time. Questions can be submitted by filling out an online form found at the top of the "January 25, 2025, Palisades Fire Town Hall" City Council Agenda, which is posted at: MalibuCity.org/AgendaCenter.

Disaster Recovery Center

The LA County Disaster Recovery Center is available daily from 9:00 AM to 8:00 PM. The City is actively participating in the Disaster Recovery Center along with many partner agencies and aid

organizations assist residents navigating the rebuilding process. Visit recovery.lacounty.gov for additional recovery information.

UCLA Research Park West (formerly Westside Pavilion)
10850 West Pico Boulevard, Los Angeles, CA 90064

Palisades Fire Debris Removal Town Hall

The Debris Removal Town Hall is **Sunday, January 26, at 3:00 PM** at the Student Services Center at Santa Monica College, 1900 Pico Boulevard, Santa Monica, CA 90405.

This town hall is for residents of communities affected by the Palisades Fire to ask questions specific to debris removal and this initial phase of recovery.

Register online at: bit.ly/debristownhall. There is a virtual option for this event. To register for the Zoom webinar, select the virtual option when completing ticket information. The Zoom link will be sent out prior to the event to the email you register.

Senior Technology Resource Center

Malibu Senior Center staff will be onsite to offer technology assistance for seniors recovering from the Palisades Fire. LA County Department of Mental Health personnel will offer counseling and mental health services.

Agoura Hills Recreation and Event Center, Classroom A, 29900 Ladyface Ct, Agoura Hills, CA 91301
Tuesday, January 28, 2025 from 9:00 AM – 4:00 PM

Current Fire Status (source: CalFire):

- **Size:** 23,448 acres (lower number due to better mapping)
- **Containment:** 77%
- **Structures:** CalFire confirmed 6,809 structures destroyed and 972 damaged in total affected area (Palisades and Malibu).
- **Damage Assessment:** Malibu Building inspectors are conducting rapid visual assessments; 96% of inspections completed for the fire incident. City number: TBD.
View map at <https://recovery.lacounty.gov/palisades-fire/>
- **Injuries:** 3* (Per CalFire Report)
- **Fatalities:** 3 in Malibu (LA County Medical Examiner), 11 total (CalFire)
- **Missing:** 6 (LA County Sheriff)
- **Fire Limits:** At this time, the fire footprint has not grown within City limits, stopped at Franklin Fire burn scar. Extreme hazards remain within evacuation area.
- **Current Weather Conditions 01/24/25, 12:00 PM (Source: NWS):**
 - 67 degrees, winds from ENE to WSW at 5 MPH.
 - Humidity of 5%
 - Air quality – Good (30)
- **Current Weather Forecasts (Source: NWS)**
Weekend Rain Forecast

- A 80-90% chance of rain is expected from Saturday January 25, 2025, through Monday January 27, 2025. Forecast calls for 0.25 to 0.75 inches of rain in the coasts and valleys, and up to 1.50 inches in the foothills and mountains. There is a small chance of thunderstorms, which could result in additional rainfall in localized areas.
- Residents in and around the Palisades Fire burn area should prepare now to protect their home. Visit the LA County Public Works sandbag website at lacounty.pw/sandbags for information on where to pick up sandbags and sand.
 - Current Malibu locations
 - Las Flores Creek Park, 3895 Rambla Pacifico Street Malibu, CA 90265 (Pre-filled bags and empty bags only)
 - Fire Station #70, 3970 Carbon Canyon Road Malibu, CA 90265 (empty bags)
 - Fire Station #88, 23720 Malibu Rd, Malibu, CA 90265 (empty bags)

Utility Updates:

Southern California Edison (SCE):

- No Circuits currently experiencing outages.
- Note: portions of certain circuits may have different status. Refer to [SCE.com outage map](http://SCE.com/outage).

Southern California Gas (SoCalGas): SoCalGas continues to restore service to homes that have not been directly affected by the Palisades fire. Workers today have restored natural gas service to an additional **1,392** customers in the northwest areas of Malibu, bringing the total number of restored customers to **4,925**. For updates visit socialgas.com/fires.

• **Customer Guidance:**

- Customers should not attempt to restore gas service on their own. SoCalGas crews will assist with service restorations.
- Restoring service requires an in-home safety check, and an adult must be present. Please allow access to SoCalGas personnel to gas meters to expedite the restoration of gas service.
- SoCalGas Customer Service 1-800-427-2200, available 24/7 for information or to report a gas leak.

LA County Waterworks District No. 29:

- **Do Not Drink Water Advisory:** The Los Angeles County Waterworks District No. 29 (LACWD) and the State Water Resources Control Board - Division of Drinking Water have issued a mandatory DO NOT DRINK ORDER for the eastern portion of the City of Malibu up to and including Carbon Canyon and the community of Saddle Peak in Topanga due to potential of fire-related contaminants that may have entered the water system. Affected customers are urged not to drink or cook with the tap water until further notice.

- **Bottled Water Distribution:** 23533 West Civic Center Way, Malibu CA 90265, 10:00 AM – 6:00 PM.
- Call LACWD customer service at (800) 675-4357 or the State Water Resources Control Board at (818) 551-2004 (business hours) or (213) 210-7100 (after hours).

Telecommunications: Customer Service numbers

T-Mobile:

- General Customer Care & Technical Support: 1-800-937-8997
- T-Mobile High-Speed Home Internet Support: 1-844-275-9310

AT&T:

- Customer Service: 1-800-288-2020
- Technical Support: 1-800-331-0500

Verizon:

- Customer Service: 1-800-837-4966

Spectrum:

- Customer Support: 1-833-267-6094
- Spectrum Mobile Support: 1-833-224-6603

Traffic Signal Status: All signals operational within Malibu City limits. Drivers are urged to treat any dark/flashing signals as four-way stops and proceed with caution. Current traffic signals impacted:

- Piuma/Malibu Canyon
- Mulholland / Las Virgenes

Road Closures (Source: Incident Command)

Closures (Residents only – no access during nighttime curfew hours)

- Topanga and View Ridge
- 22506 block of PCH (near Sweetwater)

Closures (Emergency personnel and utility service providers only – no contractors)

- PCH/Entrada - Westbound
- PCH/ Coastline Dr - Westbound
- Topanga Canyon Blvd. between Grand View Drive and Pacific Coast Highway will remain closed and inaccessible until further notice.
- Saddlepeak/Tuna Canyon – Southbound
- Stunt/Saddlepeak
- Piuma/Woodbluffs – Southbound

Portions of Pacific Coast Highway, between Coastline Drive and Entrada Drive remains closed as the area is still under mandatory evacuation order. Updates will follow when traffic is allowed back on PCH. Drivers should avoid these areas and follow detour signage.

Business Support: Business owners or managers with questions can contact the City Hotline at (310) 456-2489 between 8:30 AM and 5:30 PM. LA County has assembled a helpful list of business resources at opportunity.lacounty.gov

Businesses located outside the mandatory evacuation zone may be open.

We encourage everyone to support these businesses, which have been an integral part of both our emergency response efforts. Whether it's purchasing a meal, buying a gift card for a later time, picking up supplies, or simply offering a heartfelt thank-you, every small gesture makes a difference.

The Los Angeles County Department of Economic Opportunity - Office of Small Business is offering a Small Business Concierge to provide support with information, technical assistance, and connections to financial resources and partner programs to locally affected small businesses.

Impacted small businesses can receive help with:

- Submitting insurance claims
- Signing up for no-cost legal aid
- Accessing capital, grants, loans, and contracting opportunities at local, state, and federal levels

Additionally, the Workforce Development Team collaborates with 18 America's Job Centers of California across the county to offer business technical assistance.

They are available online: [Opportunity.lacounty.gov](https://opportunity.lacounty.gov), by phone: (844) 432-4900 Monday – Friday, 8:00 AM – 5:00 PM

FEMA - Start Your Disaster Recovery with These Steps:

If you've been impacted by the Palisades Fire, FEMA recommends filing your insurance claim as the first step in your recovery process. Once you've filed with your insurer, FEMA may provide assistance for disaster-related costs not covered by your policy. These can include temporary housing, home repairs, and even help with uninsured vehicle damage.

- For quick application, visit DisasterAssistance.gov, use the FEMA Mobile App, or call 800-621-3362.
- The deadline to apply for FEMA assistance is March 10, 2025. Act now to ensure your recovery journey stays on track.
- For further questions or help, contact FEMA's helpline at 800-621-3362, available daily from 7:00 AM to 10:00 PM PST.

Red Cross Financial Assistance:

The American Red Cross is currently reaching out to wildfire survivors to discuss their eligibility for financial assistance.

- If you received a message or call from a Red Cross representative, follow the steps outlined in that message or visit redcross.org/gethelp
- Be aware of scams or people posing as Red Cross representatives. You will receive an invitation via email and text based on the contact information the Red Cross has for you. If you're unsure whether the Red Cross has reached out, call 1-800-RED-CROSS (800-733-2767)
- Receiving Red Cross financial assistance does not make you ineligible for FEMA assistance. The Red Cross is only part of the solution to recovery; those who were affected by the recent wildfires can apply for federal Disaster Assistance at disasterassistance.gov or by calling 1-800-621-3362. FEMA approval is not required to be eligible for Red Cross financial assistance.

Malibu Foundation Assistance:

The Malibu Foundation is assisting our residents with their Wildfire Housing Hotline. Community Members in need of housing after the fires, can be connected with real estate professionals who have immediate rental options available—whether short-term, long-term, or off-market. Call 424-484-2372

Boys & Girls Club of Malibu Emergency Relief Fund:

The Boys & Girls Club of Malibu (BGCM) has re-established BGCM Emergency Relief Fund, to help community members recover and rebuild in the aftermath of the Palisades Fire.

Victims of the Palisades Fire who have experienced home loss, displacement, or job loss qualify for aid. Priority is given to families and individuals in the greatest need.

How You Can Help:

- **Donate**
 - Emergency relief fund: donate.onecause.com/bgcmalibu/donate.
- **In-Kind Donations**
 - Only pre-approved, new items are accepted. For approval, email mollyscott@bgcmalibu.org.
- **Volunteer**
 - Help with relief efforts by contacting volunteerrelief@bgcmalibu.org.

If You Need Assistance:

- **Emergency Relief Assistance or General Inquiries:**
 - Email emergencyrelief@bgcmalibu.org.
- **Mental Health Support Services:**

- Call 310-457-6801 ext 74141 or email wellnessinfo@bgcmalibu.org.
- **BGCM Disaster Relief Center Pop-Up Shop:**
 - 23357 PCH, Malibu
 - Hours (subject to change)
 - Monday–Friday: 10:00 AM to 5:00 PM
 - Saturday: 11:00 AM to 4:00 PM

Additional Donation Opportunities:

- California Community Foundation <https://www.calfund.org/>
- Los Angeles Fire Department Foundation <https://supportlafd.org/>

Community Services Status:

City Updates:

- **City Hall:** Closed
- **Programs:** All City programs are canceled.
- **Parks:** Parks are open. Malibu Bluffs Park, Temporary Skate Park, and Malibu Community Pool are closed to the public.

USPS Mail Service: Those serviced by the La Costa Malibu Station, 21229 Pacific Coast Highway, Malibu, can visit the Malibu Post Office, 23838 Pacific Coast Hwy, Malibu, Monday – Friday 9:00 AM to 5:00 PM; Saturdays 9:30 AM – 1:30 PM. Showing a valid photo ID is required.

Healthcare:

- Malibu Urgent Care: Open
- Malibu Animal Hospital: Open
- Malibu Vet Clinic: Open
- UCLA Health: Closed

Veterinarians:

- Malibu Coast Animal Hospital: Open (23431 Pacific Coast Highway)
- Malibu Vet Clinic: Open (28990 Pacific Coast Highway)

Santa Monica - Malibu Unified School District

- All Malibu Elementary School, Middle School, and High School are open
- The Santa Monica Boys & Girls Club and all YMCA locations will be open for childcare support for children of families who were displaced, evacuated or lost property, or who cannot attend school because their school has closed for the day.
 - Space is limited.
 - Contact afterschool@ymcaLA.org to learn more and sign up.

Hygiene/Sanitation: FreshWave Stations

- The City is currently providing portable handwash stations and portable toilets for residents returning home. The City will service these stations on a regular basis.
 - Las Flores Creek Park
 - Rambla Vista and PCH
 - Carbon Mesa Rd and Coal Canyon Rd
 - Carbon Beach Terrace and PCH

Resources Sites for Residents:

- **LA County Recovery for Malibu Residents:** <https://recovery.lacounty.gov/malibu-fire-recovery-information-resources/>
- **Red Cross Financial Services:** <https://www.redcross.org/about-us/our-work/disaster-relief/wildfire-relief/california-wildfires-financial-assistance.html>
- **Red Cross:** redcross.org/gethelp
- **FEMA Assistance:** [FEMA Federal assistance for fire victims](https://www.fema.gov/federal-assistance-for-fire-victims)
- **Emergency Network Los Angeles:** <https://enla.org/>
- **Mental Health, Human and Social Services:** 211LA.org
- **Temporary Housing:** 211LA.org (when searching this webpage using keyword "housing" it provides links to homeless shelters, crisis shelters, etc.)
- <https://211la.org/resources/subcategory/housing>
- **LA County Public Health – Fire Information:** <https://Publichealth.lacounty.gov>
- **T-Mobile Recovery Resources:** t-mobile.com/news/network/t-mobile-stands-prepared-as-wildfires-impact-southern-california
- **Mental Health Services for Palisades Fire:** Malibu Boys and Girls Club is providing Mental Health Counseling Services, both in-person and via Zoom (English and Spanish). Emergency Intake Forms: <https://bgcmalibu.org/request-support-services/>
- **US EPA 2025 SoCal Wildfire Response:** provides Phase 1 Hazardous Materials removal updates <https://storymaps.arcgis.com/stories/12e839aa88764185ab7ef3f84cace1ea>
- **LA County Public Information Toolkit:** <https://socialpresskit.com/countyofla>
- **LA County Emergency Information:** <https://lacounty.gov/emergency/>
- **CAL FIRE:** <https://fire.ca.gov>
- **Malibu City Updates:** <https://malibucity.org/PalisadesFire>
- **Watch Duty:** <https://app.watchduty.org/>
- **Evacuation Information:** <https://protect.genasys.com/search>
- **State of California:** [CA.gov/LAfires](https://www.ca.gov/LAfires)
- **LA County Recovers:** <https://recovery.lacounty.gov>
- **Evacuation Zone Information:** <https://protect.genasys.com/search>
- **Animals:** To locate animals lost or missing in the evacuation area, call (213) 270-8155.

Additional Notes:

The City of Malibu urges all residents to stay informed through official updates and prioritize their safety. We thank our first responders and community members for their cooperation during this challenging time. We're here to support every step of your recovery and rebuilding journey.

Prepared by:

City of Malibu Emergency Operations Center

NOTE FOR THE MEDIA: During the current emergency incident members of the media can reach the City of Malibu's on-shift Public Information Officer for media requests at 310-456-2489, x333 or PIO@malibucity.org.